

Corrective Action Verification Audit (CVA) Report

Organisation:	Greenheart Forest Central N.V.
Certificate Code:	NC-LS-057881
Report Date:	February 23, 2023

I. AUDIT PROCESS

Auditor, Qualifications:	Edgar Bámaca, Guatemalan, Agronomist in Natural Renewable Resources. He has a Magister Scientae in Tropical Forest Management. He has 19 years of international experience in forest management and chain of custody assessment and audits and he has received an ISO 14,001 Lead Auditor training. Edgar is currently Manager for the Preferred by Nature LATAM region	
Audit Date(s):	January 27, 2023	
CVA Type:	Desk review <input checked="" type="checkbox"/>	On-site <input type="checkbox"/> Location(s): Click here to enter text.
Audit Overview:	The organization sent by email exhibits to close the NCRs.	
Changes to Scope since last Audit:	None.	

II. NON-CONFORMITY REPORT (NCR) EVALUATION

Non-Conformance #:	MAJOR 01/22	
Non-Conformance Grading:	MAJOR <input checked="" type="checkbox"/>	Minor <input type="checkbox"/>
Standard & Requirement:	LegalSource Standard (LS-02) V2.1, Requirement 4.1.3, 8.2 NEPCon Generic Chain of Custody Standard (NC-STD-01), Requirement 1.3	
Description of Non-conformance:		
4.1. The Organisation shall review its due diligence system at a minimum annually, in order to address any weaknesses.		
4.1.3 Organisation shall make all reports of monitoring available to the Certification Body.		

8.2 The Organisation shall document and justify the effectiveness of risk mitigation measures.

1.3 The Organisation shall develop and implement procedures for addressing non-conformances identified by auditors.

GFC did not submit the internal monitoring report to the auditor. Therefore it was not possible to evaluate the effectiveness of risk mitigation measures.

Corrective action request:	<p>Organisation shall implement corrective actions to demonstrate conformance with the requirement(s) referenced above.</p> <p>Note: Effective corrective actions focus on addressing the specific occurrence described in evidence above, as well as the root cause to eliminate and prevent recurrence of the non-conformance.</p>
Timeline for Conformance:	3 months (27/01/2023)
Evidence Provided by Organisation:	<ul style="list-style-type: none"> • Internal monitoring, April 2021-March 2022. • Internal monitoring report Greenheart operations Suriname, April 2021-March 2022.
Findings for Evaluation of Evidence:	<p>The organization has presented the "internal monitoring" of the DDS, including a checklist of all the elements described in the Legality standards. Each category includes the aspects that need to be assessed and the frequency. Due to weather conditions, the organization has delayed the internal forestry monitoring.</p> <p>On August 2022, la organization prepared the internal monitoring that cover concession license monitoring, payment fee, preharvest monitoring, inventory data submitted to Sustainable Forestry Information System Suriname (SFISS), harvest monitoring, SBB-permission letters, volume harvested, % skid trails per kapvak, and others.</p>
NCR Status:	CLOSED
Comments (optional):	None

Non-Conformance #:	MAJOR 02/22	
Non-Conformance Grading:	MAJOR <input checked="" type="checkbox"/>	Minor <input type="checkbox"/>
Standard & Requirement:	LegalSource Standard (LS-02) V2.1, Requirement 9.4, 9.5, 9.6 NEPCon Generic Chain of Custody Standard (NC-STD-01), Requirement 6.2	

Description of Non-conformance:	
<p>9.4 The Organisation may make general promotional claims about its LegalSource conformance status.</p> <p>9.5 When making a LegalSource sales claim, the Organisation shall include its LegalSource certification code on the promotional material alongside the claim.</p> <p>9.6 The Organisation shall submit all claims related to the LegalSource program to the Certification Body for review and approval prior to use.</p> <p>6.2 Organisation shall submit all claims to NEPCon for review and approval prior to use.</p> <p>GFC used the Legal Source claim in its website: https://www.greenheartsuriname.com/legal-source . However no approval was grant by Preferred by Nature prior to use. The use did not include certification code and claim.</p>	
Corrective action request:	<p>Organisation shall implement corrective actions to demonstrate conformance with the requirement(s) referenced above.</p> <p>Note: Effective corrective actions focus on addressing the specific occurrence described in evidence above, as well as the root cause to eliminate and prevent recurrence of the non-conformance.</p>
Timeline for Conformance:	3 months (27/01/2023)
Evidence Provided by Organisation:	Link: https://www.greenheartsuriname.com/lc-certification
Findings for Evaluation of Evidence:	The organization has removed the trademark "LegalSource" of the site, and has started a formal approval process with Preferred by Nature. The organization mentioned that they were not clear about the procedure and the correct use of the LegalSource Trademark.
NCR Status:	CLOSED.
Comments (optional):	<i>None</i>

III. CONCLUSIONS

NCRs Closed:	<input checked="" type="checkbox"/> No follow-up required related to closed NCRs
	<input type="checkbox"/> Original NCRs closed and new NCR(s) issued, see section IV below
NCRs Open:	<input type="checkbox"/> Certification not approved; conformance with NCRs required
	<input type="checkbox"/> Major NCRs not closed; suspension of certification required
	<input type="checkbox"/> Minor NCRs are upgraded to Major; see section IV below

	<input type="checkbox"/> New NCR(s) issued, see section IV below
Comments/Follow-up Actions:	Click here to enter text.

IV. OPEN NCRs

No New NCR was issued.

V. AUDIT REPORT APPROVAL

Note: a formal Report Review and Approval (RRA) process conducted by an independent, authorized reviewer is required when the CVA results in certificate/verification/validation issuance or suspension/termination, or when there is a significant change in scope. In all other cases, the report may be approved with the 2nd checkbox below by an authorized RRA reviewer which may be the CVA auditor.

<input type="checkbox"/> Refer to separate RRA record in NEPCon Salesforce
<input checked="" type="checkbox"/> Report approved by way of this checkbox Approved by: Edgar Bámaca Date: February 23, 2023 <input checked="" type="checkbox"/> Salesforce has been completed with applicable files uploaded, and is updated based on any changes to the Organization details or other areas relevant to the CVA.