



# CanopyStyle Audit Report

for Century Rayon (Under the management and administration of Grasim Industries Ltd)

Assessment 2023 Evaluation date: 10<sup>th</sup> & 11<sup>th</sup> May 2023 Report date: 27<sup>th</sup> October 2023

**Organisation Contact** 

Century Rayon (Under the management and administration of Grasim Industries Ltd), Murbad Road, Shahad – 421103, Dist Thane, Maharashtra, India.

Audit managed by

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## INTRODUCTION

Preferred by Nature (former name: NEPCon) is an international, non-profit organisation that delivers sustainability services and engages in innovation projects to facilitate the transformation of business practices and consumer behaviour to promote the responsible use of natural resources. Around 1,300 Chain of Custody-certified clients benefit from our over 15 years of experience in providing services to the forest supply chain sectors – including timber processing and manufacturing companies, printing houses, publishers, paper merchants, traders and retailers of all sizes.

Through a well-developed network of regional representatives and contractors, Preferred by Nature offers timely and cost-effective certification services around the world.

The purpose of this report is to document performance of *Century Rayon* hereafter referred to as "Company", against the requirements of the Verification Framework and Guidelines, (September 2021 version<sup>1</sup>) and related guidance documents<sup>2</sup> developed by Canopy and approved, supported and requested by the Fashion and Textile Leaders for Forest Conservation (Leaders Group)<sup>3</sup> and the over 500 brands, retailers and designers looking to implement their sourcing policies for manmade cellulosic textiles. The focus of this verification audit is to manage the risk and avoid sourcing from ancient and endangered forests and other controversial sources and implement other sustainable sourcing measures, across the supply chain from the point of wood harvesting in forests and/or plantations and through to the brand and retail customers. Man-made cellulosic fibre (MMCF) producers, are required to document and provide evidence towards a set of pre-defined social and environmental criteria and key progress indicators as part of the CanopyStyle initiative.

The audit presents the findings of Preferred by Nature auditors who have evaluated company systems and performance against the applicable standard(s). Section 4 below provides the evaluation conclusions. The auditor reviewed and used Canopy's map of ancient and endangered forests, which has been overlaid with the sourcing regions and list of suppliers of the company to assess the level of risk, as well as further guidance document such as the Dissolving Pulp Classification Tool and the Advice Note on Ancient and Endangered Forests<sup>4</sup>.

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## 1. GENERAL DESCRIPTION

<sup>&</sup>lt;sup>1</sup> https://canopyplanet.org/wp-content/uploads/2021/02/CanopyStyle-Audit-Guidelines-and-Verification-Framework-ENG-CHN.pdf

<sup>&</sup>lt;sup>2</sup> https://canopyplanet.org/resources/canopystyleaudit/canopystyle-audit-guidelines/

<sup>&</sup>lt;sup>3</sup>Current members of this group are H&M, M&S, Inditex/Zara, EILEEN FISHER, Stella McCartney and Canopy

<sup>&</sup>lt;sup>4</sup> https://canopyplanet.org/wp-content/uploads/2019/10/AdviceNoteCanopyStyleAudits.pdf



#### 1.1 Company overview

In February 2018, an agreement was signed between the Board of Directors of Century Textiles and Industries Limited (A flagship company of B.K. Birla Group) and Grasim Industries Limited (one of the major Group Companies of Aditya Birla Group), whereunder the rights to manage and operate Century Rayon Company's Viscose filament yarn business was granted to Grasim Industries Limited (GIL) for a period of 15 years beginning or such other earlier date as defined in the Agreement.

By virtue of this agreement Century Rayon, a leading player in Viscose Filament Yarn business in India is now under the Management and Operation of Grasim Industries Limited belonging to Aditya Birla Group (ABG) with Mr. Kumar Mangalam Birla as its Chairman. The group has diversified interest in textile, cement, metals, carbon black, financial services, insurance, chemicals, fertilizer, insulators and telelophony etc.

Century Rayon contributes to the Viscose Filament Yarn (VFY) business in the group and has the distinction of being the largest producer of the product in India. Century Rayon holds the following certifications:

- ISO 9001:2015
- ISO 14001:2015
- ISO 45001:2018
- OEKO-TEX 100
- STeP (Sustainable Textile Production)
- ISO / IEC 20000-1:2011
- ISO / IEC 27001:2013
- FSC-COC (no:SGSHK-COC-400115)
- SA 8000
- HIGGS
- RCS
- ZDHC

Century Rayon is strategically located 54 Km Northeast of Mumbai, the commercial capital of India that has major air and seaports. The factory campus is spread over 130 acres land astride Murbad Road on the bank of Ulhas River. The factory is well connected to the industrial hub of Western India with good connectivity to Mumbai and various other major cities in the region.

### 1.2 Company scope (sites, locations, etc):

The scope of the audit included Century Rayon headquarters and manufacturing plant located in Maharashtra state India. See scope description in section 2. Originally, Century Rayon was included in the CanopyStyle audit of Aditya Birla. However, it was discovered during Aditya Birla's annual audit that while Century Rayon is managed by Aditya Birla, it has independent ownership and sourcing. Therefore, it was decided to assess the facilities at Century Rayon via separate, independent audit.



### 1.3 Company sourcing policy

Century Rayon's Fibre Procurement Policy for Protecting Forests (29 June 2021) highlights that:

"Century Rayon is committed to playing a leadership role in the dissolving pulp & cellulosic fibre industry and will work with our wood fibre supplier and Canopy promote sustainable forest management and the protection of ancient and endangered forests."

The scope of the commitment is to apply to all man-made cellulosic fibres, fabrics and textile, including but not limited to rayon, viscose, lyocell, modal and trademarked product lines produced by the company. Their commitment addresses their own operations as well as their procurement practices, thereby supporting long-term environmental, social and economic benefits.

1.3.1 Conservation of Ancient and Endangered Forests and Intact Forest Landscapes

"Century Rayon supports a future that does not use ancient and endangered forest for dissolving pulp to make cellulosic fibres. They are therefore:

- Assessing their existing use of wood pulp and fibre and ensure that they are not sourcing fibres made from ancient and endangered forests areas such as the Canadian and Russian Boreal Forests, Coastal Temperate Rainforests, tropical forests and peatlands of Indonesia, the Amazon and West Africa, or endangered species habitat.
- Working with their fibre suppliers to phase out and find suitable alternatives to any fibre sources from these regions.
- Eliminating sourcing fibre from other controversial sources including companies that are logging forests illegally and from tree plantations established after 1994 through the conversion of simplification of natural forests."
- 1.3.2 Recognizing, respecting and upholding human rights and the rights of communities:

Century Rayon ensures that the suppliers acknowledge the right of Indigenous People and rural communities to give or withhold their Free, Prior and Informed Consent (FPIC) before new logging rights are allocated or tree plantations are developed, resolve complaints and conflicts, and remediate prior human rights violations through a transparent and accountable grievance mechanism and mutually agreeable dispute resolution process.

#### 1.3.3 Innovative and Alternative Fibre Development

Century Rayon plays and active role in the research and development and eventual adoption of commercial scale production of pulp and cellulosic fibre made from alternative fibre sources such as agricultural residue and recycled fibres.

#### 1.3.4 Advocacy for Conservation Solutions

Century Rayon works with Canopy to support collaborative and visionary system solutions that protect remaining ancient, endangered forests such as the Coastal Temperate Rainforests of Vancouver Island and Greater Bear Rainforest, Canada's Boreal forests, and Indonesia's Rainforests.

#### 1.3.5 Forest Certification



Century Rayon gives preference to fibre sourced from forests that are responsibly managed forests, certified to the Forest Stewardship Council certification system.

#### 1.3.6 Transparency, Traceability and Verification

Century Rayon ensures the transparency and traceability of their operations and supply chains and will identify the origin of the raw material sourcing, including pulp and plantations/wood fibre, mapping the entire supply chain back to the mills, plantations, and forest areas. Century Rayon also works with stakeholders to develop third party verification systems of our operations and supply chain and be verified low risk of sourcing from ancient and endangered forest by 2021.

#### 1.3.7 Reduction of Greenhouse Gas Footprint

Recognizing the importance of forests and peatlands as carbon storehouses, Century Rayon supports initiatives that advance forest conservation to reduce the loss of high carbon value forests, by encouraging vendors and suppliers to avoid harvest in these areas, and by giving preference to those that use effective strategies to actively reduce their greenhouse gas footprint.

#### 1.3.8 Pollution Prevention

Century Rayon invests in and uses the cleanest dissolving pulp and viscose manufacturing technology.

#### 1.3.9 Communication

Century Rayon recognizes the benefit of creating environmental awareness among our customers, employees and peers. They highlight their environmental efforts in their website and in public communications. (For the full policy components and commitments visit: https://www.centuryrayon.co.in/pdf/Fibre\_Procurment\_Policy\_for\_Protecting\_Forest.pdf).

## 2. EVALUATION SCOPE

Scope Item	Check all that apply to the Certificate Scope	
Mill Type:	Single	Multi-site
Input Material Source:	igtimes Listed in supplier CoC form	Other suppliers
Majority Fiber Input:	FSC MIX Credit and FSC Controlled Wood Dissolving Grade pulp (61% contribution) and the other 39% are PEFC and non-FSC dissolving grade pulp.	
Map of Ancient and Endangered Forests Overlay Completed:	X Yes	□ No Comments:
Mill Capacity:	29,300 MT/Annum for Filament Yarn	
Primary Activity:	Primary Activity: Man Made Cellulosic Fibre Manufacturers	
	Output product: Viscose Filan	nent Yarn
Outsourcing:	FSC-certified subcontractors Non-certified subcontractors	
	Outsourcing of the complete production process	
	High risk subcontractor site(s) included	



	⊠ No outsourcing	
Workforce: As on 10th May 2023	Permanent male: 2846	Permanent female: 72
	Contract male: 732	Contract female: 14
	TOTAL: 3578	86

Sites included in evaluation	Location
Century Rayon (Under the management and administration of Grasim Industries Ltd (Head Quarters – Corporate Office).	5
Century Rayon (Under the management and administration of Grasim Industries Ltd.	

## 3. EVALUATION PROCESS

### 3.1 Audit Team

Auditor name(s)	Qualifications	
Marimuthuram Mahendran	M.Sc Tropical and International Forestry, DAAD Scholar, University of Goettingen, Germany and B.Tech Agricultural Biotechnology, Tamilnadu Agricultural University, Coimbatore, India. FSC Chain of Custody & ISO 19011 Lead Auditor.	



### 3.2 Audit Overview

Site(s)	Audit date	Total on-site audit time (Hours)
Century Rayon (Under the management and administration of Grasim Industries Ltd. Murbad Road, Shahad – 421103, Dist Thane, Maharashtra, India.	10-05-2023	4 Hrs
Century Rayon (Under the management and administration of Grasim Industries Ltd. Industry House, 159, Churchgate Reclamation, Mumbai 400 020, Maharashtra, India.	11-05-2023	4 Hrs

Note: more details about audit process are provided in a separate audit plan

### 3.3 Description of Overall Audit Process

The Canopy Audit for "Century Rayon" was conducted on the 10<sup>th</sup> and 11<sup>th</sup> May 2023 at their Central Office at Murbad Road, Shahad, 421103 Dist, Thane, Maharashtra, India and Century Rayon Head Quarters, Industry House, Churchgate, Mumbai, India. The audit started with an opening meeting at 10:00 am, where the auditor introduced himself and briefed the organization on the audit process and explained the requirements against which the audit was to be performed. During the opening meeting, all the key responsible personnel and the responsible employees in-charge of implementing the Canopy Style requirement from the Central Office were present. The auditor had prepared in advance by checking all the documents submitted by the organization like training records, evidences for sourcing, volume summaries, document control system, etc. before the day of the audit and made his judgements based on the documentation review. During the audit, the auditor checked the documents like purchase invoices, sales invoices, delivery challans, training records, policies and their implementation, volume summaries, FSC Chain of Custody certification details of suppliers, sourcing details, etc to ensure Canopy Style requirements are complied. The auditor further checked the Policy records, legal compliances, non-conformance, grievances, and complaint handling procedures and interviewed the key personnel in-charge. The closing meeting was held in the presence of all the key responsible personnel on the 11<sup>th</sup> May 2023 at 2 pm, where the preliminary findings of the audit was discussed, further the auditor encouraged queries and made clarification to the questions raised by the organization. The auditor later thanked the organization for their support & cooperation and on this note the meeting was closed.



## 4. EVALUATION RESULT

#### 4.1 Evaluation Conclusion

Positive Findings:

The Senior executive and key managers in the organization have made a publicly available commitment to full implementation of the forest sourcing policy. The organization has assigned personnel with responsibility for Policy implementation. The organization has developed capacity and company structure to implement the Policy. The organization has communicated its commitment to implement its Policy to all its suppliers. The organization has requested its suppliers as part of their Sourcing Policy to respect FPIC and they have made it mandatory for its suppliers to adopt a similar policy, systems and procedures to implement Free, Prior and Informed Consent of indigenous people and local communities. Century Rayon provides Purchase Order to their suppliers clearly mentioning the Canopy Terms which includes FPIC. Suppliers confirms by mail of adoption and implementation of policy with Century Rayon. The organization has mentioned that they recognize, respects and upholds human rights and rights of communities.

The research and development phase to produce pulp and cellulosic fiber made from alternative fiber sources is completed. The organization has submitted the Canopy's Next Generation Alternative Fibre Questionnaire for MMCF producers. The organization is experimenting with 5% recycled post-consumer cotton. After optimization, they would increase the production capacity of next generation feed stock to a level of 25%. M/s Sodra is also experimenting and optimizing the production of Recycled Post Consumer Cotton, therefore the Supply from M/s Sodra as well as Quality & cost implication will be important for Century Rayon for making decisions with regards to scaling up. The organization has invested in various sustainability initiatives and certifications. The organization has participated in events that support the conservation of Ancient and Endangered Forests, such as a panel discussion with Canopy, FSC and H&M. The organization has also participated in the Hohenstein Global sustainability conference and ZDHC meeting on sustainability. The organization has mentioned that they recognizes, respects and upholds human rights and rights of communities (https://www.raysil.co.in/media/stories/century-rayon-recognizes-respects-andupholds-human-rights-and-the-rights-of-communities). The organization signed on to

a Producers' letter to the Parties of the Convention on Biological Diversity in December 2022, which called for the protection of 30% of the world's forests by 2030 (the letter to the 15<sup>th</sup> CBD for verification calling for the implementation of 30% protection by 2030). The organization and their suppliers have been certified as per Environmental Management System ISO 14001: 2015. The organization has implemented various systems for reducing GHG emissions and has set planned targets to reduce future emissions.

Areas for Improvement:

The organization has provided evidence of a grievance procedure, but it is not clear if there has been input and agreements of the civil society stakeholders. The organization has developed standard operating procedures (SOP) related to the forest sourcing policy and is yet to develop & implement a system to monitor supplier's conformance with the Policy. The organization has not completed an independent risk assessment of its suppliers. Some of the organization's suppliers like Sodra – Ekman & Co. AB, Sweden,



Domsjo, Fabriker AB, Sweden, Rayonier Advance Material and AustroCel have conducted risk assessments based on Canopy criteria. The suppliers risk assessment is updated every year and shared with Canopy, with permission to share with the Leaders Group. The organization has published the suppliers risk assessments publicly in their website, though not all suppliers have conducted risk assessments. There has been no solid evidence of no conversion of natural forest to plantations provided from the organization as well as from the suppliers.

The organization has adopted clear definitions for the terms included in their sourcing policy. According to Canopy Dissolving Pulp Mill Classification Tool, all pulp mills are graded as no sourcing issues or risks have been mitigated in terms of sourcing from ancient and endangered forests, except Century Pulp and Paper (CPP). Although there are FSC certified pulp supplied to the organization, FSC certified pulp could partially support the compliance on not sourcing from controversial sources, while intact forest landscapes and drained tropical peatlands cannot be ensured to be eliminated from sourcing if local laws/legislations are not prohibits the harvesting/sourcing In addition, there are non-certified pulp also supplied to the organization, which even lower the confidence on not sourcing from ancient and endangered forests, other controversial sources, intact forest landscapes and drained tropical peatlands cannot be estimated.

The organization suppliers are known, as well as their general information on the supplier's sourcing areas, however, information from the Century Pulp and Paper dissolving pulp mill is not yet complete and verified via a risk assessment or some other type of verification scheme. Nevertheless, the organization has committed to eliminate purchase of Dissolving Grade Pulp from Century Pulp and Paper from 08.08.2022 [Refer: 5.3 A written statement confirming the termination sourcing from Century Pulp and Paper (CPP)]. The organization has a procedure to disengage with suppliers that are found to be in nonconformance with the policy and the organizations procedure for customer complaint handling clearly mentions withdrawing from purchase and other agreements in situations where non-conformance is found. By establishing and implementing the forest sourcing policy they have defined the criteria for responsible forest management.

Supplier	Company Risk Assessment (summarized by Century based on the suppliers assessments conducted by suppliers themselves)	Canopy Dissolving Pulp Classification
G.P.CELLULOSE Georgia Pacific, USA	<ul><li>GP has a robust Endangered Forest protection program to ensure no procurement from ancient and endangered forest.</li><li>a) Statement on Forest Protection and Sustainable Practices – Georgia Pacific.</li></ul>	No sourcing issues identified based on current information and/or CanopyStyle audit
	b) Satellite Monitoring to Protect Endangered Forests/ Georgia-Pacific – You Tube (Refer:https://canopyplanet.org/tools/forestmapper)	
Sodra	Sodra has a robust Endangered Forest protection program to ensure no procurement from ancient and endangered forest.	Sodra: No sourcing issues identified based on current information



	a) Satellite Monitoring to Protect Endangered Forests (Refer: https://canopyplanet.org/tools/forestmapper)	and/or CanopyStyle audit.
DOMSJO FABRIKER AB	DOMSJO FABRIKER AB does not source controversial material from Ancient and Endangered Forests. a) Satellite Monitoring to Protect Endangered Forests (Refer: <u>https://canopyplanet.org/tools/forestmapper</u> )	DOMSJO: No sourcing issues identified based on current information and/or CanopyStyle audit.
AustroCel	AustroCel does not source controversial material from Ancient and Endangered Forests. a) Satellite Monitoring to Protect Endangered Forests (Refer: https://canopyplanet.org/tools/forestmapper)	AustroCel: No sourcing issues identified based on current information and/or CanopyStyle audit.
Century Pulp and Paper	<ul> <li>a) Century Rayon has committed to eliminate purchase of Dissolving Grade Pulp from Century Pulp and Paper from 08.08.2022 (Refer: 5.3 A written statement confirming the termination sourcing from Century Pulp and Paper (CPP).</li> <li>b) During the audit period auditor observed that the</li> </ul>	Century Pulp and Paper has declined to pursue a CanopyStyle verification audit to confirm sourcing risk. Because the facility is located near tiger habitat in India and Canopy, there may be
	organization has stopped purchase of Dissolving Grade Pulp from Century Pul and Paper Mills from March 2023.	Canopy, there may be significant risk of impacts to an endangered species.
	c) During the audit the Century Rayon declared a stock of 638 MT purchase from Century Pulp and Paper Mills and this stock will be consumed by 18th September 2023.	
RAYONIER ADVANCE MATERIALS (USA)	RAYONIER ADVANCE MATERIALS does not source controversial material from Ancient and Endangered Forests.	Rayonier (USA): Local risk mitigated through supplier action.
	a) Satellite Monitoring to Protect Endangered Forests (Refer: <u>https://canopyplanet.org/tools/forestmapper</u> )	

## 4.2 Summary of findings

Rating	Color
Not Applicable	



Commitment Met	
Commitment in Progress	
Commitment Not Met	
Insufficient Information Available	

#### \*\* Indicates Critical Indicators

Key Commitment	Performance Indicators	Rating
1. The MMCF producer has publicly communicated and is implementing the Fiber Sourcing/Forest Policy	1.1 Senior executive and key managers make a publicly available commitment to full implementation of the forest sourcing policy **	Commitment Met
	1.2 The MMCF producer has developed standard operating procedures (SOP) required to implement the Policy. These are available upon request to stakeholders. **	Commitment Met
	1.3 The MMCF producer has assigned personnel with responsibility for Policy implementation. **	Commitment Met
	1.4 The MMCF producer has developed capacity and organizational structure to implement the Policy.	Commitment Met
	1.5 The MMCF producer has communicated its commitment to implement its Policy to all its suppliers. **	Commitment Met
	1.6 The MMCF producer has included requirements to implement the Policy in agreements/contracts with current and future suppliers. **	Commitment Met
	1.7 The MMCF producer has developed, and is implementing a system to monitor supplier conformance with the Policy. **	Commitment in Progress
	1.8 The MMCF producer has put in place a grievance procedure.	Commitment Met
	1.9 The MMCF producer has developed, and is implementing, an action plan that address any identified non-conformance and grievance received. **	Not Applicable
	1.10 Key managers at each production site are aware of the Policy and demonstrate a similar commitment to implement it. **	Commitment Met
	1.11 Each production site managers have developed procedures to implement the Policy, when relevant. **	Commitment Met
2. The MMCF producer only sources raw material from suppliers that are transparent, traceable and are in	2.1 The MMCF producer identifies all raw material inputs by volume (i.e., wood pulp/chips, cotton linters, agricultural residues, recycled cotton pulp) for the previous year. It also includes information about what volumes have FSC claims (i.e.,	Commitment Met



conformance with the policy	FSC Mix, FSC 100%, FSC controlled wood). Where traceability is known, specify the FSC Certified FMU.	
	2.2 An assessment of the MMCF producer supply chain has been completed globally. The producer used the Forest Mapper, advice note on Ancient and Endangered Forests and Dissolving Pulp Classification tool, to make their supply assessment.	Commitment in Progress
	2.3 This assessment identifies all suppliers in the chain that supply the MMCF mills, beginning at the forest or plantation of origin.	Commitment in Progress
	2.4 The assessment is updated every year and shared with Canopy, with permission to share with the Leaders Group.	Commitment in Progress
	2.5 The producer developed additional criteria to complete their risk assessment, to include legality, violation of human rights and risks related to the conversion of natural forests to plantations (1994 date), use of Genetically Modified Organism.	Commitment in Progress
	2.6 The MMCF producer publishes its suppliers publicly, or, in the absence of such transparency, is providing its customers with a robust track and trace system that can be used throughout the supply chain up to clothing and textile retailers.	Commitment Met
3. No conversion of natural forest to plantations	3.1 The initial date of the plantation development has been documented and sourcing only occurs in areas identified pre 1994, or post 1994 with a supporting valid FSC certificate. **	Commitment in Progress
4. Since the signature of the Policy, all sourcing from ancient and endangered forests and other controversial sources have been eliminated	4.1 The MMCF producer has adopted clear definitions for the terms included in their Policy, such as "ancient & endangered forests", "intact forest", "natural forest", "endangered species", "controversial sources", "high conservation value", "high carbon area", "peatlands", etc. that are consistent with this document and the forest sourcing policy template. **	Commitment Met
	4.2 All areas meeting the definition of "ancient and endangered forests" have been identified and mapped and suppliers and fibre that have a high risk of being considered controversial sources have been identified and shared with Canopy, with permission to share Leaders Group. **	Commitment in Progress
	4.3 Any raw materials in the MMCF producer's supply chain originating from ancient and endangered forests or other controversial sources, and acquired before the Policy was adopted by the company,	Not Applicable



	such as stocks in log yards, will be documented, identified accordingly and utilised by the mills. **	
	4.4 The MMCF producer is aware of all relevant local, national and international laws and there is no evidence of non- compliance, with local, national or international laws. **	Commitment Met
	4.5 The commitment not to source from ancient and endangered forests and other controversial sources is verified. **	Commitment in Progress
5. If suppliers contravene these criteria, the MMCF producer will first engage them to change practices and then re-evaluate its relationship with them	5.1 All MMCF producers' suppliers are identified and the forest of origin is known.	Commitment in Progress
	5.2 The MMCF producer has developed procedures for engaging with suppliers, up to withdrawing from purchase and other agreements in situations where non- conformance is found. ** (Note: This means potential legal and contractual issues associated with withdrawal are identified and addressed.)	Commitment Met
	5.3 The MMCF producer has documented withdrawals from supply agreements where non-conformance has been found. **	Commitment in Progress
6. The MMCF producer welcomes interested stakeholders and Leaders Group observers to verify the implementation.	6.1 When requested, Canopy, the Leaders Group and other stakeholder observers are permitted to participate freely and to report observations during this verification process. **	Commitment Met
*If sourcing from Priority Ancient and Endangered Forests, the MMCF producer (and/or supplier) is ding so in a manner consistent with the Advice Notes and actively engaging its supplier(s) to undertake large-scale scientifically based conservation planning and seeking FSC forest management certification for wood sourcing. (if, and when the producer is vertifcally integrated, they may excutre the conservation planning and FSC certification themselves)	6.2 The MMCF producer requires of its supplier to complete large scale scientifically based conservation planning, High Conservation Value assessments, and/or High Carbon Value assessment, identifying areas for protection, has been completed, based on best available science, by a credible third party, and made public. **	Not Applicable
	6.3 If sourcing from controversial areas, with records of conflict and human rights violation, the MMCF producer requires of its	Not Applicable



supplier to complete an assessment that includes participatory mapping of lands owned or claimed by indigenous and local communities, identification of areas for protection, areas for conflict resolution and remedy of past harms that involve affected parties, their chosen advisors and relevant stakeholders, have been completed by a credible and mutually agreed third party and made public. **	
6.4 The MMCF producer requires of its supplier to have developed a management plan that identifies measures to protect areas identified in large scale scientifically based conservation planning, HCV and HCS assessments with the Free, Prior and Informed Consent of indigenous and local communities whose land or land claims are impacted and with input from credible ENGOs. **	Not Applicable
6.5 The MMCF producer requires of its supplier to have developed and implemented a time-bound action plan to actively seek the legal protection of these areas with final land-use decision-makers in a way that meets principles of Free Prior and Informed Consent. **	Not Applicable
7.1 The MMCF producer has developed and requires its suppliers to adopt a similar policy, systems and procedures to implement Free, Prior and Informed Consent of indigenous people and local communities affected by forest operations. **	Commitment in Progress
	<ul> <li>includes participatory mapping of lands owned or claimed by indigenous and local communities, identification of areas for protection, areas for conflict resolution and remedy of past harms that involve affected parties, their chosen advisors and relevant stakeholders, have been completed by a credible and mutually agreed third party and made public. **</li> <li>6.4 The MMCF producer requires of its supplier to have developed a management plan that identifies measures to protect areas identified in large scale scientifically based conservation planning, HCV and HCS assessments with the Free, Prior and Informed Consent of indigenous and local communities whose land or land claims are impacted and with input from credible ENGOs. **</li> <li>6.5 The MMCF producer requires of its supplier to have developed and implemented a time-bound action plan to actively seek the legal protection of these areas with final land-use decision-makers in a way that meets principles of Free Prior and Informed Consent. **</li> <li>7.1 The MMCF producer has developed and requires its suppliers to adopt a similar policy, systems and procedures to implement Free, Prior and Informed Consent of indigenous people and local communities</li> </ul>



brands, retailers		
and MMCF producers to		
adequately		
address and		
verify health and safety, working		
conditions,		
labour practices,		
equity and discrimination at		
mill sites.		
	7.2 Suppliers document how they conform with the MMCF producer's commitment to recognize and respect human rights, community rights, First Nations rights and rights of workers. **	Commitment in Progress
	7.3 The MMCF producer and its suppliers have a grievance mechanism and show responsible handling of complaints and resolution of conflicts in a transparent and accountable manner that is mutually agreed	Commitment in Progress
	by the parties.	
	7.4 The MMCF producer and its suppliers have developed internal capacity and organizational structure to recognize and respect the rights of its workers.	Commitment in Progress
	7.5 The MMCF producer has developed procedures to ensure its forest/wood suppliers uphold the International Labour Organization (ILO) Declaration on Fundamental Principles and Rights at Work.	Commitment in Progress
	7.6 Recognition and respect for human rights is demonstrated by the MMCF producer 's forest/wood suppliers. There is no evidence of continuing to source from a forest/wood supplier that has failed to acknowledge or resolved social conflicts and remedy past or current human rights violations. **	Commitment in Progress
8. Development of Innovative and Alternative Fiber	8.1 The MMCF producer has developed and implemented an internal action plan to collaborate with innovative companies and suppliers to explore and encourage the development of new alternative fiber sources that reduce environmental and social impacts, such as agricultural residues and recycled fibers. **	Commitment in Progress
	8.2 The research and development phase for the production of pulp and cellulosic fiber made from alternative fiber sources has been successfully completed and the MMCF producer is entering a commercial scale phase.	Commitment Met



9. Voluntary advocacy for conservation solutions	9.1 The MMCF producer has a track record of participating in events that support	Commitment Met
	collaborative and visionary system solutions that aim protect remaining ancient and endangered forests. **	
	9.2 When prompted, the MMCF producer uses its brand influence or purchasing influence to positively impact conservation and development solutions that have the Free, Prior and Informed Consent of affected indigenous and local communities. **	Commitment Met
	9.3 The MMCF producer publicly supports science-based international and national target(s) and programs for preserving designated protected and conservation areas that have the Free, Prior and Informed Consent of affected indigenous and local communities.	Commitment Met
	9.4 The MMCF producer is developing and implementing specific programs to increase the endangered species population and the maintenance of their habitat through time, with government and/or ENGO programs. **	Not Applicable
10. Responsible forest management	10.1 The MMCF producer has defined criteria for responsible forest management, gives a preference for FSC certification and has developed and implemented an action plan to increase FSC intake. **	Commitment in Progress
11. Reduction of Greenhouse Gas (GHG) Footprint by recognizing the importance of forests and peatlands as carbon storehouses	11.1 The MMCF producer has procedures to evaluate their suppliers' performance in reducing GHG.	Commitment Met
	11.2 MMCF producer has procedures to know whether their suppliers are sourcing from tropical peatlands and/or intact forest landscapes.	Commitment in Progress
	11.3 The MMCF producer can document giving preference to suppliers that are not operating in intact forest landscapes or on drained tropical peatlands and that have identified, withdrawn from and are restoring peatlands and their hydrology. **	Commitment in Progress
12. Pollution Prevention	12.1 * This verification process <u>will not</u> verify the pulp and viscose manufacturing process which can lead to air and water emissions that impact overall environmental quality.	Not Applicable
	Canopy expects MMCF producers to invest in and use the cleanest dissolving pulp and viscose manufacturing technology (i.e. lyocell process), and to implement the ZDHC new viscose guidelines available at	



### 4.3 Volume Summaries<sup>5</sup>

### Reporting period: 1<sup>st</sup> April 2022 to 31<sup>st</sup> May 2023

Category	Explanation	Volume	% Overall
FSC Controlled Wood	Material received with an FSC Controlled Wood claim (either from an FM or COC certified company)	18430 MT	72.48 %
Controlled material	Noncertified material controlled by the company's FSC Due Diligence System	None	None
FSC Mix	Material received with an FSC Mix Credit or FSC Mix % claim from an FSC CoC certified company	241 MT	0.94 %
FSC 100%	Material received with an FSC 100% claim from an FSC certified company (FM or COC).	None	None
Non-FSC	Material received with no FSC claim.	6242 MT	24.54 %
PEFC	Material received with an PEFC claim. Note materials can be received with both a PEFC and FSC claim (no double counting)	513 MT	2.01 %

## Appendix A: standard checklist (CanopyStyle Verification Framework – Corporate Sourcing)

### 1. Evaluation of Site: Century Rayon Head Office

Primary Responsible Person: (Responsible for control system	Mr. Rajiv Schroff – Assistant Vice President, Central Procurement Cell	
at site(s))	Mr. Pradip Chakravarti – Senior Manager, Central Procurement Cell	
	Mr. Akash Sharma – Officer, Material (F & C)	
	Mr. Amit Kataria – Officer Materials	
	Mr. Sanjay Manjarekar – Officer Material	
	Dr. Sandeep Naik – Deputy General Manager	
	(QA & IMS LAB).	
	Mr. Mahesh Bagarao – Deputy Officer (QA)	
Auditor(s):	Marimuthuram Mahendran	

<sup>&</sup>lt;sup>5</sup> The volume summary is provided by the organization.



People Interviewed, Titles:	Mr. Rajiv Schroff – Assistant Vice President, Central Procurement Cell	
	Mr. Pradip Chakravarti – Senior Manager, Central Procurement Cell	
	Mr. Akash Sharma – Officer, Material (F & C)	
	Mr. Amit Kataria – Officer Materials	
	Mr. Sanjay Manjarekar – Officer Material	
	Dr. Sandeep Naik – Deputy General Manager	
	(QA & IMS LAB).	
	Mr. Mahesh Bagarao – Deputy Officer (QA)	
Brief Overview of Audit Process for this Location:	Please refer to Section 2.3 above for Description of Overall Audit Process.	
Comments: The Corporate Office is responsible for development and enforcement of the		

## company sourcing policy and purchasing raw material for the mill.

## 2. Standard Checklist

1. The MMCF producer has publicly communicated and is implementing the Fiber Sourcing/Forest Policy		
Indicators	Findings	
1.1 Senior executive and key managers make a publicly available commitment to full implementation of the forest sourcing policy.**	Conformance with Indicator:           Not Applicable           Commitment Met           Commitment in Progress           Commitment Not Met           Insufficient Information Available           Description of the finding:           The organization shared a link with the auditor as evidence to show that the senior executive and key managers make a publicly available commitment to full implementation of the forest sourcing policy. This was confirmed by the auditor by checking the official website of Century Rayon in which the 'Fibre Procurement Policy for Protecting Forests' was uploaded in the Environmental Health and Safety (EHS) tab of the website (Refer: Fibre Procurement Policy for Protecting Forests - EHS Management tab – www.centuryrayon.co.in). This was confirmed by documentation review, interviews with the key responsible people and observations during the audit.	
1.2 The MMCF producer has developed standard operating procedures (SOP) required to implement the Policy. These are available upon request to stakeholders. **	Conformance with Indicator:          Not Applicable         Commitment Met         Commitment in Progress	



	Commitment Not Met
	Insufficient Information Available
	<b>Description of the finding:</b> The organization shared the specific standard operating procedures (SOP) for implementation of the forest sourcing policy with input from and agreement of civil society stakeholders. The name of the SOP is Procedures for Canopy Fibre Procurement Policy. This has been developed just for Canopy Audit. This was confirmed by documentation review, interviews with the key responsible people and observations during the audit.
1.3 The MMCF producer has assigned personnel with responsibility for Policy implementation.**	Conformance with Indicator:          Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met         Insufficient Information Available
	<b>Description of the finding:</b> The organisation shared the specific standard operating procedures (SOP) for implementation of the forest sourcing policy which clearly mentions the personnel responsible for the implementation of the policy. The name of the SOP is Procedures for Canopy Fibre Procurement Policy. This has been developed just for Canopy Audit. Shivaji Patil (Sr. Manager – PSY), Vijay Sharma (AGM – TC & CSY), Leonardo Dsouza (Sr. Manager – HR & Admin) are responsible for principles 1.1 & 1.2. Sachin Kulkarni(Sr. Manager – TC & CSY) is responsible for principles 1.3. Amit Kataria (Officer – Material) is responsible for principles 2.1, 2.2, 2.5 & 2.6. Dr. S. R. Naik (DGM – QA Lab, IMS , Ex) is responsible for principles 2.3, 4.3, 4.4, 5.1 to 6.1, 7.3 & 11.2. Pradeep Rawat (Manager – Source & Procurement) is responsible for principle 4.2, 4.5, 6.2 to 7.2. Krishna Yadav (Manager – Safety) is responsible for principle 4.1. Shrikant Gore (VP – HR) is responsible for principle 7.4. Leonardo Dsouza (Sr. Manager – HR & Admin) is responsible for principle 7.4. Leonardo Dsouza (Sr. Manager – HR & Admin) is responsible for principle 8.1, 9.2, 10.1 & 11.3.



	Rajkumar Jaikar (GM – NPD, AD & R & D) is responsible for principle 8.2. Abhijit Pathare (Sr. Manager – Sales & Marketing) is responsible for principle 9.1. Prakash Bhat (GM – EHS) is responsible for principle 9.3 & 9.4. Ajit Patil (Sr. GM – Power & Boiler House) is responsible for principle 11.1. This was confirmed by documentation review, interviews with the key responsible people and observations during the audit.
1.4 The MMCF producer has developed capacity and organizational structure to implement the Policy.	Conformance with Indicator:         Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met         Insufficient Information Available         Description of the finding:         The organisation shared the specific standard
	operating procedures (SOP) for implementation of the forest sourcing policy which clearly mentions the personnel responsible for the implementation of the policy. The name of the SOP is procedures for Canopy fibre procurement policy. This has been developed just for Canopy Audit. Shivaji Patil (Sr. Manager – PSY), Vijay Sharma (AGM – TC & CSY), Leonardo Dsouza (Sr. Manager – HR & Admin) are responsible for principles 1.1 & 1.2. Sachin Kulkarni(Sr. Manager – TC & CSY) is responsible for principle 1.3. Amit Kataria (Officer – Material) is responsible for principles 2.1, 2.2, 2.5 & 2.6. Dr. S. R. Naik (DGM – QA Lab, IMS , Ex) is responsible for principles 2.3, 4.3, 4.4, 5.1 to 6.1, 7.3 & 11.2.
	Pradeep Rawat (Manager – Source & Procurement) is responsible for principles 2.4. Pradeep Chakrworty (Sr. Manager – Central Procurement Cell) is responsible for principle 4.2, 4.5, 6.2 to 7.2. Krishna Yadav (Manager – Safety) is responsible for principle 4.1. Shrikant Gore (VP – HR) is responsible for principle 7.4. Leonardo Dsouza (Sr. Manager – HR & Admin) is responsible for principle 7.5 & 7.6. Rajiv Schroff (AVP – Central Procurement Cell) is responsible for principles 8.1, 9.2, 10.1 & 11.3. Rajkumar Jaikar (GM – NPD , AD & R & D) is responsible for principle 8.2. Abhijit Pathare (Sr.



	Manager - Sales & Marketing) is responsible for
	principle 9.1. Prakash Bhat (GM – EHS) is responsible for principle 9.3 & 9.4. Ajit Patil (Sr. GM – Power & Boiler House) is responsible for principle 11.1. This was confirmed by documentation review, interviews with the key responsible people and observations during the audit.
1.5 The MMCF producer has communicated its commitment to implement its Policy to all its suppliers.**	Conformance with Indicator:          Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met         Insufficient Information Available
	Description of the finding: The organization has shared the email communications of its commitment to implement its Policy to all their suppliers as evidence for the said requirement to the auditor during the audit. The suppliers have responded that they are in receipt of the email and are aware of the policies and are implementing the same. This was confirmed by documentation review, interviews with the key responsible people and observations during the audit.
1.6 The MMCF producer has included requirements to implement the Policy in agreements/contracts with current and future suppliers.**	Conformance with Indicator:          Not Applicable         Commitment Met         Commitment In Progress         Commitment Not Met         Insufficient Information Available         Description of the finding:         Dr. Sandeep R Naik, the primary responsible person         mentioned that the organization has included         requirements to implement the Policy in         agreements/contracts with current and future         suppliers. The organization source material from FSC         certified vendors, hence the agreements/contracts         clearly mention responsible sourcing and most of         their existing suppliers are already aware of the
	Canopy sourcing policy. The organization submitted the purchase order or contract that includes language regarding their commitments to not source



	from ancient and endangered forests and other controversial sources. This was confirmed by documentation review, interviews with the key responsible people and observations during the audit.
1.7 The MMCF producer has developed, and is implementing a system to monitor supplier conformance with the Policy.**	Conformance with Indicator:          Not Applicable         Commitment Met         Commitment in Progress         Insufficient Information Available         Description of the finding:         The organization submitted the purchase order or contract that includes language regarding their commitments to not source from ancient and endangered forests and other controversial sources and confirmation letters from the suppliers regarding implementation of the policy. However no specific system in monitoring the supplier is developed and implemented. This was confirmed by documentation review, interviews with the key responsible people and observations during the audit.
1.8 The MMCF producer has put in place a grievance procedure.	Conformance with Indicator:          Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met         Insufficient Information Available         Description of the finding:         The organisation has put in place a         transparent/public grievance procedure. This was         confirmed during the audit by a documentation         review of the corporate external grievance         management policy, Customer complain handling         procedure and interviews with responsible         persons implementing the external grievance         management mechanism. The customer complain         handling procedure has clear instruction to handle         customer complaints. Once the complaint is         received, root cause analysis is done and         corrective and preventive actions are taken at the         earliest. The Action plan, Compensations, GR         process is to be completed as per defined criteria         and submit the same in ERP/SAP. Accordingly, the



	marketing team informs the customer, and the
	complaint is closed.
1.9 The MMCF producer has developed, and is implementing, an action plan that address any identified non-conformance and grievance received.**	Conformance with Indicator: Not Applicable Commitment Met Commitment in Progress Commitment Not Met Insufficient Information Available Description of the finding:
	The organisation has put in place a procedure for an action plan that addresses any identified nonconformance and public grievance procedure. This was confirmed during the audit by a documentation review of the external grievance management policy and interviews with responsible persons implementing the external grievance management mechanism. However, given that there have been no non-compliances or grievances noted, this indicator is not applicable.
1.10 Key managers at each production site are aware of the Policy and demonstrate a similar commitment to implement it.**	Conformance with Indicator:           Not Applicable           Commitment Met           Commitment in Progress           Commitment Not Met           Insufficient Information Available   Description of the finding: Dr. Sandeep R Naik, the primary responsible person mentioned that all the key managers at each production site are aware of the Policy and demonstrate a similar commitment to implement it. This was confirmed by the auditor by interviews with the key managers of each of the production sites on the awareness towards the policy. The auditor concluded that the key managers of each of the production sites were trained and were aware of the policy. There were trainings conducted on the fibre procurement policy and Canopy requirements on the 12 <sup>th</sup> October 2022 and 10 <sup>th</sup> February 2023 by Dr. Sandeep R Naik to all the key responsible people from various departments.
1.11 Each production site manager has developed procedures to implement the Policy, when relevant.**	Conformance with Indicator:



🔀 Commitment Met
Commitment in Progress
Commitment Not Met
Insufficient Information Available
Description of the finding:
Dr. Sandeep R Naik, the primary responsible
person mentioned that the Corporate Office
develops procedures to implement the policy for
the production site managers and share it with the
mill. The auditor concluded that while the key
managers of each of the production sites were
trained and aware of the policy, they have also
aware fully of the developed procedures to
implement the policy.

**Summary:** The Senior executive and key managers have made a publicly available commitment to full implementation of the forest sourcing policy. The organization has assigned personnel with responsibility for Policy implementation. The organization has developed capacity and company structure to implement the Policy. The organization has communicated its commitment to implement its Policy to all its suppliers. The organization has provided evidence of a grievance procedure, but it is not clear if there has been input and agreements of the civil society stakeholders. The organization has developed standard operating procedures (SOP) related to this policy and is yet to develop & implement a system to monitor supplier's conformance with the Policy.

and are in conformance with the policy	
Indicators	Findings
2.1 The MMCF producer identifies all raw material inputs by volume (i.e., wood pulp/chips, cotton linters, agricultural residues, recycled cotton pulp) for the previous year. It also includes information about what volumes have FSC claims (i.e., FSC Mix, FSC 100%, FSC controlled wood). Where traceability is known, specify the FSC Certified FMU.	Conformance with Indicator:         Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met         Insufficient Information Available         Description of the finding:         The production site maintains an annual volume summary that clearly mentions the volume of the different certified material like FSC controlled wood,         FSC MIX, PEFC and Non FSC material that has been purchased during the audit period. The annual volume summary document was verified, and the entries checked by the auditor and cross verified with some of the purchase invoices. The organization is
	able to trace back each and every purchase and sale documents to the Pulp mill or traders/brokers

# 2. The MMCF producer only sources raw material from suppliers that are transparent, traceable and are in conformance with the policy



through FSC certification systems, PEFC certification systems, Canopy planet forest Mapper, certificate of origin and email confirmation from suppliers. The organization has purchased 61% FSC Certified Dissolving grade pulp and 39% of Non-FSC Dissolving Grade pulp during the audit period. This was confirmed by documentation review of the volume summaries, interviews with key responsible people and observation during the audit.



2.2 An assessment of the MMCF producer supply chain has been completed globally. The producer used the Forest Mapper, advice note on Ancient and Endangered Forests and Dissolving Pulp Classification tool, to make their supply assessment.	Conformance with Indicator:          Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met         Insufficient Information Available         Description of the finding:
	The organization has not completed an independent risk assessment of its suppliers. However, the organization purely depends on the risk assessments conducted by their suppliers. Some of the organization's suppliers like Sodra – Ekman & Co. AB, Sweden, Domsjo Fabriker AB, Sweden, , Rayonier Advance Material and AustroCel have conducted risk assessments on indicators like forest of origin's risks using tools like ForestMapper, Dissolving Pulp Classification Tools. GP Cellulose didn't provide an assessment but provided their third party certificates such as PEFC, FSC, and SFI. , Century Pulp and Papers (CPP) has not completed a risk assessment from the last Canopy audit and hence the organization has withdrawn purchase of dissolving grade pulp from CPP.
	The organization shares the fibre procurement policy with all their suppliers and request information related to forest of origin's risks, sustainable development performance, human rights, corporate social responsibility, performance of GHG emissions, tropical peatlands and IFLs origin risks for their canopy audit through email This was confirmed by documentation review of 5.3A Written statement confirming the termination sourcing from Century Pulp & Paper, Risk Assessments, Sustainability Reports of suppliers, Canopy Forest Mapper Images, Google Maps Images and email communication with their suppliers, interview with the key responsible people and observations made during the audit.



2.2 This assessment identifies all suppliers in	Conformance with Indicatory
2.3 This assessment identifies all suppliers in the chain that supply the MMCF mills, beginning	Conformance with Indicator:
at the forest or plantation of origin.	Not Applicable
	Commitment Met
	Commitment in Progress
	Commitment Not Met
	Insufficient Information Available
	Description of the finding: The organization is able to trace back each and every purchase and sale documents to the Pulp mill or Trader/broker through FSC certification systems, PEFC certification systems, Canopy planet forest Mapper and certificate of origin. This was confirmed by documentation review, interviews with key responsible people and observation during the audit. Sodra and Domsjo disclosed their sourcing info up to a regional/subregional level with a sourcing radius map provided. Rayonier (Jesup mill) also provided their FSC Controlled Wood and PEFC Due Diligence Risk Assessment which contained their sourcing radius info. AustroCel and GP Cellulose didn't provide mapping
	info on their sourcing.
2.4 This assessment is updated every year and	Conformance with Indicator:
shared with Canopy, with permission to share	Not Applicable
with the Leaders Group	Commitment Met
	Commitment in Progress
	Commitment Not Met
	Insufficient Information Available
	Description of the finding:
	Dr.Sandeep R Naik, the primary responsible person confirmed that the organization has not initiated an independent risk assessment, however the organization purely depends on the risk assessments conducted by their suppliers. Some of the organization's suppliers like Sodra – Ekman & Co. AB, Sweden, Domsjo Fabriker AB,
	Sweden, , Rayonier Advance Material and AustroCel have conducted risk assessments on indicators like forest of origin's risks using tools like ForestMapper, Dissolving Pulp Classification Tools. These risk assessments are updated every year on their website and shared with Canopy,



	with permission to share with the Leaders Group. The link to website is <u>www.centuryrayon.co.in</u> . Given that not all suppliers conducted risk assessments based on Canopy criteria, this indicator is graded as commitment in progress.
2.5 The producer developed additional criteria to complete their risk assessment, to include legality, violation of human risks and risks related to the conversion of natural forests to plantations (1994 date), use of Genetically Modified Organism.	Conformance with Indicator:          Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met         Insufficient Information Available
	The organization has not maintained a risk assessment in place to include indicators like legality, violation of human risks and risks related to the conversion of natural forests to plantations (1994 date), use of Genetically Modified Organism. However, some of the organization's suppliers have submitted risk assessments that include indicators like legality, violation of human risks and risks related to the conversion of natural forests to plantations (1994 date), use of Genetically Modified Organism.
2.6 The MMCF producer publishes its suppliers publicly, or, in the absence of such transparency, is providing its customers with a robust track and trace system that can be used throughout the supply chain up to clothing and textiles retailers.	Conformance with Indicator:          Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met         Insufficient Information Available         Description of the finding:         Dr. Sandeep R Naik, the primary responsible person confirmed that the supplier's risk assessment has been updated every year on the website and has been published publicly. The link to the website is www.centuryrayon.co.in. In this website, the organization has a separate tab for Canopy under the EHS Management wherein all the Pulp suppliers have been published in the tab Canopy Forest Mapper of Pulp Suppliers.

#### Summary:

The organization has not completed an independent risk assessment of its suppliers. However, the organization purely depends on the risk assessments conducted by their suppliers. Some of the organization's suppliers like Sodra – Ekman & Co. AB, Sweden,, Domsjo Fabriker AB, Sweden, Rayonier Advance Material and AustroCel have conducted risk assessments based on Canopy criteria. The suppliers risk assessment is updated every year and shared with Canopy, with permission to share with the Leaders Group. The organization has published the suppliers risk assessments publicly in their website. However, not all suppliers conducted risk assessments.

#### 3. No conversion of natural forest to plantations



Indicators	Findings
3.1 The initial date of the plantation development has been documented and sourcing only occurs in areas identified pre 1994, or post 1994 with a supporting valid FSC certificate.**	Conformance with Indicator:          Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met         Insufficient Information Available
	No solid evidence provided from the organization as well as from the suppliers, except their FSC or PEFC certificates. Since there are FSC Controlled Wood, FSC Mix
	certified, PEFC certified as well as non-certified materials were supplied to the Company, this indicator is graded as Commitment in Progress.
	Kindly note: - The only forest certification which guarantees no conversion after 1994 is FSC 100%.
	<ul> <li>PEFC certification at the forest level or in the supply chain does not preclude material originating from post-1994 plantations.</li> <li>FSC controlled wood does not necessarily</li> </ul>
	exclude material originating from plantations established after 1994. - FSC Mix Credit pulp, some portion of the
	supplier's procurement would originate from FSC-certified forests, which meet this requirement. However, some portion would originate from as controlled material, which
	does not necessarily preclude sourcing from plantations established after 1994. - For the non-certified pulp, no information on
	origin was provided, therefore there is insufficient evidence to determine that this material does not originate from plantations
	established after 1994.

**Summary:** No solid evidence provided from the organization as well as from the suppliers, except their FSC or PEFC certificates. Since there are FSC Controlled Wood, FSC Mix certified, PEFC



certified as well as non-certified materials were supplied to the Company, this indicator is graded as Commitment in Progress.

nce with Indicator: oplicable intment Met intment in Progress intment Not Met cient Information Available of the finding: zation was found to have adopted clear for the terms included in their Policy, such if & endangered forests," "intact forest," forest," "endangered species," sial sources," "high conservation value," ion area," "peatlands," etc. that are with this document and the forest policy template. This was confirmed
oplicable intment Met intment in Progress intment Not Met cient Information Available <b>In of the finding:</b> zation was found to have adopted clear for the terms included in their Policy, such t & endangered forests," "intact forest," forest," "endangered species," isial sources," "high conservation value," ison area," "peatlands," etc. that are with this document and the forest
zation was found to have adopted clear for the terms included in their Policy, such : & endangered forests," "intact forest," forest," "endangered species," sial sources," "high conservation value," fon area," "peatlands," etc. that are with this document and the forest
nterviews with the primary & key people and documentation review of the
ce with Indicator: plicable tment Met tment in Progress tment Not Met cient Information Available of the finding: assments on identifying ancient and d forests as well as other controversial om most of the suppliers have been betails, please refer to indicator 2.2 and to Canopy Dissolving Pulp Mill on Tool, all pulp mills are graded as no sues or risks have been mitigated in pourcing from ancient and endangered



4.3 Any raw materials in the MMCF producer's	indicator. FSC doesn't eliminate the possibility of sourcing from IFLs and Peatlands if the local/national laws do not prohibit the logging. In addition, there are non-certified pulp also supplied to the organization, which even lower the confidence on not sourcing from other controversial sources. Therefore this indicator is graded as commitment in progress. <b>Conformance with Indicator:</b>
supply chain originating from ancient and endangered forests or other controversial sources, and acquired before the Policy was adopted by the company, such as stocks in log yards, will be documented, identified accordingly and utilised by the mills.**	Not Applicable Commitment Met Commitment in Progress Commitment Not Met Insufficient Information Available Description of the finding:
	The policy was signed and adopted outside of the reporting period.
4.4 The MMCF producer is aware of all relevant local, national and international laws and there is no evidence of non-compliance, with local, national or international laws.	Conformance with Indicator:           Not Applicable           Commitment Met           Commitment in Progress           Commitment Not Met           Insufficient Information Available   Description of the finding: The organization is aware of all relevant local, national and international laws and is in compliance with all of them. During documentation review, it was found that the organization under the management and operation of Grasim Industries Limited has evaluated its compliance to legal requirements. Some of the legal requirements pertaining to the Canopy audit were Prevention & Control of Pollution Act, The Environment (Protection) Act, Ozone Depleting Substances Rules, Environmental Impact Assessment Notification, The Energy Conservation Act, Workmen's compensation Act, Contract Labour (Regulation & Abolition) Act, Employees State Insurance Act which the organization was in compliance. This was confirmed through documentation review and interviews with the key responsible people during the audit.
4.5 The commitment not to source from ancient and endangered forests and other controversial sources is verified.**	Conformance with Indicator:          Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met         Insufficient Information Available         Description of the finding:



Based on the current risk assessments provided from the suppliers as well as taking the reference on Canopy's Dissolving Pulp Mill Classification Tool, not all suppliers are graded as low risk in terms of not sourcing from ancient and endangered forests. One supplier, which is being phased out, may have risk.

> Although there are FSC certified pulp supplied to the organization, FSC certified pulp could only cover partially on this indicator. Moreover, there is also non-certified pulp entering the supply chain.

This indicator is a summary of 4.1-4.4.

**Summary:** The organization has adopted clear definitions for the terms included in their sourcing policy. According to Canopy Dissolving Pulp Mill Classification Tool, all pulp mills are graded as no sourcing issues or risks have been mitigated in terms of sourcing from ancient and endangered forests, except Century Pulp and Paper (CPP). Although there are FSC certified pulp supplied to the organization, FSC certified pulp could only cover partially on this indicator. In addition, there are non-certified pulp also supplied to the organization, which even lower the confidence on not sourcing from other controversial sources.

5. If suppliers contravene these criteria, the MMCF producer will first engage them to change practices and then re-evaluate its relationship with them	
Indicators	Findings
5.1 All MMCF producers' suppliers are identified and the forest of origin is known.**	Conformance with Indicator:          Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met         Insufficient Information Available         Description of the finding:         The organization's Pulp Mill suppliers are identified and has been cross referenced with the Dissolving
	Pulp Classification Tool. Most of the organizations suppliers have established a due diligence system like Sodra – Ekman & Co. AB, Sweden, Rayonier Advance Material, USA, Domsjo Fabriker AB, Sweden and GP Cellulose GmbH, Switzerland. The organization is able to trace back each and every purchase and sale documents to the Pulp Mill or Broker/Trader through FSC certification systems, PEFC certification systems, Canopy planet forest Mapper, certificate of origin and email confirmation from suppliers. This was confirmed by documentation review, interviews with key persons during the audit and observations during the audit.



5.2 The MMCF producer has developed Conformance with Ind	icator:
procedure for engaging with suppliers, up to South Not Applicable withdrawing from purchase and other Commitment Not	
agreements in situations where non-	
conformance is found.**	0
(Note: This means potential legal and , , , , , , , , , , , , , , , , , , ,	Net
(Note: This means potential legal and contractual issues associated with withdrawal are identified and addressed.)	ation Available
Description of the find	ing:
The organization has d engaging with suppliers, purchase and other ag where non-conformance i presented with documer procedure. The name of t Canopy Fibre Procureme developed just for Implementation. The org a manual for Chain of procedures in section suppliers, including wi nonconformance with the the manual). Further the for customer complaint h withdrawing from purchas in situations where non-c	up to withdrawing from greements in situations is found. The auditor was ted evidence of such a he SOP is Procedures for nt Policy. This has been Canopy Fiber Policy anization has developed Custody and includes 2.3 for engaging with thdrawal, in cases of eir policies (section 2 of organizations procedure andling clearly mentions se and other agreements
5.3 The MMCF producer has documented Conformance with Ind	icator:
withdrawals from supply agreements where Not Applicable	
non-conformance has been found.**	
Commitment in Pr	rogress
Commitment Not N	-
Insufficient Inform	ation Available
Description of the find	ing:
Dr. Sandeep R Naik, t person mentioned that conformance found with except for Century Pulp were no documented w agreements for most of t the organization has co purchase of Dissolving G Pulp and Paper from OB written statement conf sourcing from Century During the audit period a organization has stopped Grade Pulp from Century March 2023. In addition, a stock of 638 MT purchas Paper Mills and this stop 18th September 2023.	there was no non- most of the suppliers and Paper. Hence there vithdrawals from supply heir suppliers. However, committed to eliminate grade Pulp from Century 8.08.2022 (Refer: 5.3 A irming the termination Pulp and Paper (CPP)) uditor observed that the d purchase of Dissolving Pul and Paper Mills from Century Rayon declared se from Century Pulp and ck will be consumed by
Summary: The organization suppliers are known as well as the g the supplier's sourcing areas, however, information from the Ce	

**Summary:** The organization suppliers are known as well as the general information on the supplier's sourcing areas, however, information from the Century Pulp and Paper dissolving pulp mill is not yet complete and verified via a risk assessment or some other type of verification scheme. However, the organization has committed to eliminate purchase of Dissolving Grade Pulp from Century Pulp and Paper from 08.08.2022 (Refer: 5.3 A written statement confirming the termination sourcing from Century Pulp and Paper (CPP)). The organization has a procedure to disengage with suppliers that



are found to be in nonconformance with the policy and the organizations procedure for customer complaint handling clearly mentions withdrawing from purchase and other agreements in situations where non-conformance is found.

# 6. The MMCF producer welcomes interested stakeholders and Leaders Group observers to verify the implementation.

\*If sourcing from Priority Ancient and Endangered Forests, the MMCF producer (and/or supplier) is doing so in a manner consistent with the Advice Notes and actively engaging its supplier(s) to undertake large-scale scientifically based conservation planning and seeking FSC forest management certification for wood sourcing. (if, and when the producer is vertically integrated, they may execute the conservation planning and FSC certification themselves)

Indicators	Findings
6.1 When requested, Canopy, Leaders Group and other stakeholder observers are permitted to participate freely and to report observations during this verification process. **	Conformance with Indicator:          Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met         Insufficient Information Available
	Description of the finding: Dr. Sandeep R Naik, the primary responsible person mentioned that the main stakeholders of their organization are the customers who include converters based in Surat and other parts of the country. He said that these stakeholders and the Leaders Group are invited to participate freely and to report observations during the verification process. However, there was no evidence made available to the auditor about the invitation or meetings with the stakeholders/Leaders Group regarding the verification process. However, an invitation was extended to Canopy and therefore this indicator is being graded as met. Organization has submitted letter to Canopy on evaluation on new assests, pulp procurement and investments dated: 08.08.2022.
6.2 The MMCF producer requires of its supplier to complete large scale scientifically based conservation planning, High Conservation Value assessments, and/or High Carbon Value assessment, identifying areas for protection, has been completed, based on best available science, by a credible third party, and made public. **	Conformance with Indicator: Not Applicable Commitment Met Commitment in Progress Commitment Not Met Insufficient Information Available Description of the finding:



	This indicator is only required when company's sourcing has been verified as key priority areas of ancient and endangered forests.
6.3 If sourcing from controversial areas, with records of conflict and human rights violation, the MMCF producer requires of its supplier to complete an assessment that includes participatory mapping of lands owned or claimed by indigenous and local communities, identification of areas for protection, areas for conflict resolution and remedy of past harms that involve affected parties, their chosen advisors and relevant stakeholders, have been completed by a credible and mutually agreed third party and made public.**	Conformance with Indicator: Not Applicable Commitment Met Commitment in Progress Commitment Not Met Insufficient Information Available Description of the finding: This indicator is only required when company's sourcing has been verified as coming from areas where there is record of conflict or human rights violations.
6.4 The MMCF producer requires of its supplier to have developed a management plan that identifies measures to protect areas identified in large scale scientifically based conservation planning, HCV and HCS assessments with the Free, Prior and Informed Consent of indigenous and local communities whose land or land claims are impacted and with input from credible ENGOs.**	Conformance with Indicator: Not Applicable Commitment Met Commitment in Progress Commitment Not Met Insufficient Information Available Description of the finding: This indicator is only required when company's sourcing has been verified as key
	priority areas of ancient and endangered forests.
6.5 The MMCF producer requires of its supplier to have developed and implemented a time- bound action plan to actively seek the legal protection of these areas with final land-use decision-makers in a way that meets principles of Free, Prior and Informed Consent.**	Conformance with Indicator:          Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met         Insufficient Information Available         Description of the finding:         This indicator is only required when company's sourcing has been verified as key priority areas of ancient and endangered forests.
<b>Summary:</b> Canopy has been invited to participate to report observations during this verification process. It has not yet been confirmed that the organization is sourcing	

**Summary:** Canopy has been invited to participate to report observations during this verification process. It has not yet been confirmed that the organization is sourcing from ancient and endangered forests or other controversial sources, therefore indicators regarding conservation planning (6.2-6.5) are not applicable to this assessment.

7. The MMCF producer shall require their forest/wood suppliers to recognize, respect and uphold human rights and the rights of communities and workers affected by the operations of mills and their supply chain and affiliated companies in the forestry sector

Note: This audit focuses only on forest sourcing and wood-based pulp production. We recognize that there are other issues of concern and interest that are beyond the scope of this risk verification audit. Additional actions will be required by brands, retailers and MMCF producers to adequately address and verify health and safety, working conditions, labour practices, equity and discrimination at mill sites.

Indicators	Findings
	-
7.1 The MMCF producer has developed and requires its suppliers to adopt a similar policy, systems and procedures to implement Free, Prior and Informed Consent of indigenous people and local communities affected by forest operations.**	Conformance with Indicator:          Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met         Insufficient Information Available         Description of the finding:
	The organization has requested its suppliers as part of their Sourcing Policy to respect FPIC and they have made it mandatory for its suppliers to adopt a similar policy, systems and procedures to implement Free, Prior and Informed Consent of indigenous people and local communities. All Pulp Mill suppliers have adopted similar policies to date. Century Rayon provides Purchase Order to their suppliers clearly mentioning the Canopy Terms which includes FPIC. Suppliers confirms by mail of adoption and implementation of policy with Century Rayon. The organization has mentioned that they recognizes, respects and upholds human rights and rights of communities (https://www.raysil.co.in/media/stories/century- rayon-recognizes-respects-and-upholds-human- rights-and-the-rights-of-communities). However, there is a gap in information related to compliance to FPIC at the Forest Level suppliers.
7.2 Suppliers document how they conform with the MMCF producer's commitment to recognize and respect human rights, community rights, First Nations rights and rights of workers.**	Conformance with Indicator:         Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met         Insufficient Information Available         Description of the finding:         Century Rayon provides Purchase Order to their suppliers clearly mentioning the Canopy Terms which includes FPIC. Suppliers confirms by mail of adoption and implementation of policy with Century Rayon. The organization has mentioned that they recognizes, respects and upholds human rights and rights of communities



	(https://www.raysil.co.in/media/stories/century- rayon-recognizes-respects-and-upholds-human- rights-and-the-rights-of-communities).
	No evidence provided from the forest level supplier. Upper stream supply chains between the pulp supplier/trader and forest level are not clear. There are FSC Controlled Wood claimed, FSC Mix certified, as well as PEFC certified pulp supplied to the organization. Certification partially covers the requirements regarding recognition and respect of human rights, community rights, First Nations rights and rights of workers. In addition, there are also non-certified pulp supplied to the company where none of these requirements could be met. Therefore, this indicator is considered as commitment in progress.
7.3 The MMCF producer and its suppliers have	Conformance with Indicator:
a grievance mechanism and show responsible	Not Applicable
handling of complaints and resolution of	
conflicts in a transparent and accountable	Commitment Met
manner that is mutually agreed by the parties.	Commitment in Progress
	Commitment Not Met
	Insufficient Information Available
	<ul> <li>Description of the finding:</li> <li>The organization is FSC certified and also has a public grievance operation procedure featured for Canopy to accept and handle complaints.</li> <li>There were FSC and PEFC certified pulp as well as FSC Controlled Wood claimed pulp supplied to the company which meet these requirements as FSC COC certification requires certified companies to have such a mechanism for their scope. PEFC certificate also requires a complaints mechanism and resolution.</li> <li>In addition, there was also non-certified pulp supplied to the company where the requirements cannot be confirmed to be met.</li> <li>This indicator is considered as commitment in progress.</li> <li>No evidence provided from the forest level supplier. Upper stream supply chains between the pulp supplier/trader and forest</li> </ul>
	level are not clear. Conformance with Indicator:
7.4 The MMCF producer and its suppliers have	
developed internal capacity and organizational	
	Commitment Met



structure to recognize and respect the rights of its workers.	Commitment in Progress
its workers.	Commitment Not Met
	Insufficient Information Available
	Description of the finding:
	The organization and its suppliers are FSC COC
	certified and/or PEFC certified, for FSC COC certified companies are required to sign the policy
	for association is a declaration by the company
	that they are not involved in directly or indirectly with the activities that can violate workers' rights;
	for PEFC certificate, it also requires to recognize
	and respect the rights of the workers. Moreover, the organization has also developed a Human Rights Management Policy.
	No evidence provided from the forest level supplier. Upper stream supply chains between the
	pulp supplier/trader and forest level are not clear.
	Since not all suppliers provided certified pulp, this indicator is considered as commitment in progress.
7 E The MMCE producer has developed	Conformance with Indicator:
7.5 The MMCF producer has developed procedures to ensure its forest/wood suppliers	Not Applicable
uphold the International Labour Organization	Commitment Met
(ILO) Declaration on Fundamental Principles and Rights at Work.	Commitment in Progress
5	Commitment Not Met
	Insufficient Information Available
	Description of the finding:
	The organization has developed a Human Rights Management Policy.
	All pulp suppliers are either PEFC or FSC certified
	companies and which could provide a high level of confidence that ILO is upheld via certification requirements.
	No evidence provided from the forest level
	supplier. Upper stream supply chains between the pulp supplier/trader and forest level are not clear.
	Since not all suppliers provided certified pulp, this
	indicator is considered as commitment in progress.
7.6 Recognition and respect for human rights is	Conformance with Indicator:
demonstrated by the MMCF producer's forest/wood suppliers. There is no evidence of	Not Applicable
continuing to source from a forest/wood	Commitment Met
supplier that has failed to acknowledge or resolved social conflicts and remedy past or	Commitment in Progress
current human rights violations. **	Commitment Not Met
5	Insufficient Information Available
	Description of the finding:
	The organization is FSC COC certified and signed the FSC Policy for Association, hence the
	organization has demonstrated recognition and
	respect for human rights. There is clear evidence of avoiding or failing to resolve social conflicts and



remedy past or current human rights violations. Organization has submitted to supplier a letter mentioning to ensure no purchase from a forest/wood supplier that has failed to acknowledge or resolved social conflicts and remedy past or current human rights violations. (Refer: letter to ricardo strauszer M/S Arauco dated: 08.08.2022).
All pulp suppliers are either PEFC or FSC certified companies and which could provide a high level of confidence that recognition and respect for human rights is upheld via certification requirements.
No evidence provided from the forest level supplier. Upper stream supply chains between the pulp supplier/trader and forest level are not clear.
This indicator is a summary requirement of 7.1-7.5 and thus is being graded as in progress.

**Summary:** The organization has requested its suppliers as part of their Sourcing Policy to respect FPIC and they have made it mandatory for its suppliers to adopt a similar policy, systems and procedures to implement Free, Prior and Informed Consent of indigenous people and local communities. All Pulp Mill suppliers have adopted similar policies to date. Century Rayon provides Purchase Order to their suppliers clearly mentioning the Canopy Terms which includes FPIC. Suppliers confirms by mail of adoption and implementation of policy with Century Rayon. The organization has mentioned that they recognizes, respects and upholds human rights and rights of communities.

There are FSC Certified, FSC Controlled Wood claimed as well as PEFC certified pulp supplied to the organization, which provided high level of confidence of meeting the requirements in terms of social rights including human rights, communities rights, rights of workers, handling complaints, etc.

However there is also non-certified pulp received from supplier, which lower the confidence at meeting the requirements for social rights. In addition, No evidence provided from the forest level supplier. Upper stream supply chains between the pulp supplier/trader and forest level are not clear.

8. Development of Innovative and Alternative Fiber	
Indicators	Findings
8.1 The MMCF producer has developed and implemented an internal action plan to collaborate with innovative companies and suppliers to explore and encourage the development of new alternative fiber sources that reduce environmental and social impacts, such as agricultural residues and recycled fibers.**	Conformance with Indicator:         Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met         Insufficient Information Available         Description of the finding:         Dr. Sandeep R Naik, the primary responsible person confirmed verbally that the organization has collaborated with their supplier Sodra to develop Once More pulp which claims that part of the pulp has an origin in discarded textiles. Where the collaborative work aims at increasing the percentage of textile waste in the pulp. The next generation solution and alternative inputs the organization is using are post-consumer recycled cotton and 100% recyclable chemical solvents used for the process. Thus, encouraging the development of new alternative fiber sources that reduce environmental and social impact. However, there has not been any action plan provided during the audit.
8.2 The research and development phase for the production of pulp and cellulosic fiber made	Conformance with Indicator:



from alternative fiber sources has been successfully completed and the MMCF producer is entering a commercial scale phase.	<ul> <li>Commitment Met</li> <li>Commitment in Progress</li> <li>Commitment Not Met</li> <li>Insufficient Information Available</li> <li>Description of the finding:</li> </ul>
	Dr. Sandeep R Naik, the primary responsible person mentioned that the research and development phase for the production of pulp and cellulosic fiber made from alternative fiber sources (recycled grade pulp) is completed. The organization is experimenting with 5% recycled post-consumer cotton. After optimization, they would increase the production capacity of next generation feed stock to a level of 25%. M/s Sodra is also experimenting and optimizing the production of Recycled Post Consumer Cotton, therefore the supply from M/s Sodra as well as quality & cost implication will be important for Century Rayon for making decisions with regards to scaling up. The research & development phase for the pulp has been completed. The organization has placed order for 50 M. T. Once More Sodra pulp with 5% recycled textile waste for bigger commercial scale plant level production trial and entering into commercial scale phase.

Summary: The organization has not developed an internal action plan to collaborate with innovative companies and suppliers to explore and encourage the development of new alternative fiber sources that reduce environmental and social impacts, such as agricultural residues and recycled fibers. The research and development phase to produce pulp and cellulosic fiber made from alternative fiber sources is completed. The organization has submitted the Canopy's Next Generation Alternative Fibre Questionnaire for MMCF producers. The organization is experimenting with 5% recycled post-consumer cotton. After optimization, they would increase the production capacity of next generation feed stock to a level of 25%. M/s Sodra is also experimenting and Optimizing the production of Recycled Post Consumer Cotton, therefore the Supply from M/s Sodra as well as Quality & cost implication will be important for Century Rayon for making decisions with regards to scaling up. The research & development phase for the pulp has been completed. The organization has placed order for 50 M. T. Once More Sodra pulp with 5% recycled textile waste for bigger commercial scale plant level production trial and entering into commercial scale phase.

9. Voluntary Advocacy for conservation solutions	
Indicators	Findings
9.1 The MMCF producer has a track record of participating in events that support collaborative and visionary system solutions that aim to protect remaining ancient and endangered forests.**	Not Applicable



	Insufficient Information Available
	Description of the finding: The organization has shown evidence in having a track record for participating in events and taking actions that support collaborative and visionary system solutions that aim to protect remaining ancient and endangered forests during the audit. The organization has participated in events that support the conservation of Ancient and Endangered Forests, such as a panel discussion with Canopy, FSC and H&M. The company was proactive about adopting a policy and commencing the audit immediately after being contacted by Canopy. The organization has also participated in the Hohenstein Global sustainability conference and ZDHC meeting on sustainability. This was confirmed by documentation review, interviews with key responsible people and observations during the audit.
9.2 When prompted, the MMCF producer uses its brand influence or purchasing influence to positively impact conservation and development solutions that have the Free, Prior and Informed Consent of affected indigenous and local communities.**	audit.         Conformance with Indicator:         Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met         Insufficient Information Available         Description of the finding:         The organization has submitted brochures clearly mentioning that the origin of the dissolving grade pulp they purchase, is known and is traceable to use its brand influence or purchasing influence to positively impact conservation.         The organization has specifically mentioned development solutions that have the Free, Prior and Informed Consent of affected indigenous and local communities. the organization has also developed a Human Rights Management Policy. Century Rayon provides Purchase Order to their suppliers clearly mentioning the Canopy Terms which includes FPIC.         Suppliers confirmed by mail of adoption and implementation of policy with Century Rayon. The organization has mentioned that they recognizes, respects and upholds human rights and rights of communities (https://www.raysil.co.in/media/stories/century-rayon-recognizes-respects-and-upholds-human-rights-and-the-rights-of-communities).         The organization has consistently used its influence to support conservation and FPIC through letters written to decisions makers regarding the Leuser Ecosystem, as well as



9.3 The MMCF producer publicly supports science-based international and national target(s) and programs for preserving designated protected and conservation areas that have the Free, Prior and Informed Consent of affected indigenous and local communities.	Conformance with Indicator:          Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met         Insufficient Information Available         Description of the finding:         The organization signed on to a Producers' letter to the Parties of the Convention on Biological Diversity in December 2022, which called for the protection of 30% of the world's forests by 2030 (the letter to the 15 <sup>th</sup> CBD for verification calling for the implementation of 30% protection by 2030).
9.4 The MMCF producer is developing and implementing specific programs to increase the endangered species population and the maintenance of their habitat through time, with government and/or ENGO programs.**	Conformance with Indicator: Not Applicable Commitment Met Commitment in Progress Commitment Not Met Insufficient Information Available Description of the finding: This indicator is not applicable as Century Rayon
<b>Summary:</b> The organization has invested in various sustainability initiatives and certifications as seen in findings 9.1-9.3 above. The organization has participated in events that support the conservation of Ancient and Endangered Forests, such as a panel discussion with Canopy, FSC and H&M. The organization has also participated in the Hohenstein Global sustainability conference and ZDHC meeting on sustainability. The organization has mentioned that they recognizes, respects and upholds human rights and rights of communities (https://www.raysil.co.in/media/stories/century-rayon-recognizes-respects-and-upholds-human-rights-and-the-rights-of-communities). The organization signed on to a Producers' letter to the Parties of the Convention on Biological Diversity in December 2022, which called for the protection of 30% of the world's forests by 2030 (the letter to the 15 <sup>th</sup> CBD for verification calling for the implementation of 30% protection by 2030). With regards to requirement 9.4, the organization is at the end of the supply chain and hence this requirement is not applicable for Century Rayon.	

10. Responsible forest management	
Indicators	Findings
10.1 The MMCF producer has defined criteria for responsible forest management, gives a preference for FSC certification and has developed and implemented an action plan to increase FSC intake.**	Conformance with Indicator:          Not Applicable         Commitment Met         Commitment in Progress



Commitment Not Met
Insufficient Information Available
Description of the finding:
The organization by establishing and implementing the forest sourcing policy has defined the criteria for responsible forest management. While the organization has clearly demonstrated their preference for FSC, and all of its suppliers are FSC CoC certified. They also have a plan to increase FSC certified inputs that are sourced from FSC Forest Management certification. The organization has submitted a letter clearly mentioning their preference for FSC certified suppliers.
In the process of shifting away from a supplier with potential impacts on tiger habitat, the organization's portion of FSC Mix certified material input decreased, however the vast majority of their supply is nonetheless FSC Controlled Wood claimed. Since no formal action plan is in place to increase the amount of FSC Mix/FSC 100% certified materials, so
this indicator is graded as commitment in progress.

**Summary:** By establishing and implementing the forest sourcing policy they have defined the criteria for responsible forest management. In the process of shifting away from a supplier with potential impacts on tiger habitat, the organization's portion of FSC Mix certified material input decreased, however the vast majority of their supply is nonetheless FSC Controlled Wood claimed. Since no formal action plan is in place to increase the amount of FSC Mix/FSC 100% certified materials, so this indicator is graded as commitment in progress.

11. Reduction of Greenhouse Gas (GHG) Footprint by recognizing the importance of forests and peatlands as carbon storehouses	
Indicators	Findings
11.1 The MMCF producer has procedures to evaluate their suppliers' performance in reducing GHG.	Conformance with Indicator:         Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met         Insufficient Information Available         Description of the finding:         The organization has developed and implemented various procedures in house for reducing GHG emissions like following a methodology to calculate CO2 emissions, investing in technology to reduce electricity consumption, treating wastewater coming out of the factory and using it in-house.         The organization has set some targets of GHG emissions intensity reduction by 50% by 2030 and 'Net Zero' by 2040, Grow circular products to 100,000 tons per year by 2024 using pre- and post-consumer waste and alternate feedstock, develop projects for meeting EU BAT limits, reduce water intensity by 50% in VSF production by 2025, assess the sustainability performance of key suppliers by



	year 2025. Moreover, the organization and their suppliers have been certified as per Environmental Management System ISO 14001: 2015. The organizations supplier's submit their sustainability report which clearly evaluate the performance in reducing GHG emissions.
11.2 MMCF producer has procedures to know whether their suppliers are sourcing from tropical peatlands and/or intact forest landscapes.	Conformance with Indicator:          Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met
	Insufficient Information Available          Description of the finding:         The organization has clearly mentioned this requirement in the procedure for fibre procurement policy.         This was confirmed by documentation review, interviews with key responsible people and observations during the audit.         although there are FSC certified pulp supplied to the organization, FSC doesn't eliminate the possibility of sourcing from IFLs and Peatlands if the local/national laws do not prohibit the logging.         In addition, there is non-certified pulp supplied to the organization which cannot be confirmed on whether engaging with peatlands and/or Intact Forest Landscapes.
	Note: FSC FM and CW/FM certifications do not prohibit harvesting in IFLs or from natural forest or plantations established on peatland. IFLs are classified as HCV under FSC and require protection but harvesting is allowed on percentage of area outside defined core areas. Peatland may be classified as HCV in certain contexts and conformance with Principle 9 is required. It can be also the case with FSC COC CW (DDS) to source from Peatlands and IFLs if the country does not prohibit this by legislation. So the final conclusion is that FSC 100% and FSC CW could be sourced from Peatlands and IFLs if it is not prohibited by the national legislation.
11.3 The MMCF producer can document giving preference to suppliers that are not operating in intact forest landscapes or on drained tropical peatlands and that have identified, withdrawn from and are restoring peatlands and their hydrology. **	Conformance with Indicator:          Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met         Insufficient Information Available         Description of the finding:
	The organization has clearly mentioned this requirement in the procedure for fibre procurement policy. This was confirmed by documentation review of the procedure for fibre procurement policy, interviews with



key responsible people and observations
during the audit. Although there are FSC
certified pulp supplied to the organization, FSC
doesn't eliminate the possibility of sourcing from
IFLs and Peatlands if the local/national laws do not
prohibit the logging.
Moreover, there is also non-certified pulp
supplied to the organization which cannot be
confirmed that it is not sourced from intact
forest landscapes and drained tropical
peatlands.

**Summary:** The organization and their suppliers have been certified as per Environmental Management System ISO 14001: 2015. The organization has implemented various systems for reducing GHG emissions and has set planned targets to reduce future emissions. The organization has clearly mentioned this requirement in the procedure for fibre procurement policy. This was confirmed by documentation review of the procedure for fibre procurement policy, interviews with key responsible people and observations during the audit. Although there are FSC certified pulp supplied to the organization, FSC doesn't eliminate the possibility of sourcing from IFLs and Peatlands if the local/national laws do not prohibit the logging. Moreover, there is also non-certified pulp supplied to the organization which cannot be confirmed that it is not sourced from intact forest landscapes and drained tropical peatlands.

12. Pollution Prevention	
Indicators	Findings
12.1 *This verification process <u>will not</u> verify at first hand the pulp and viscose manufacturing process which can lead to air and water emissions that impact overall environmental quality. Canopy expects MMCF producers to invest in and use the cleanest dissolving pulp and viscose manufacturing technology (i.e. lyocell process), and to implement the ZDHC new viscose guidelines available at https://www.roadmaptozero.com/post/zdhc- man-made-cellulosic-guidelines-released	Conformance with Indicator: Not Applicable Commitment Met Commitment in Progress Commitment Not Met Insufficient Information Available Description of the finding: The CanopyStyle audit will not report on this indicator. Other tools such as the Hot Button report will address chemical management starting in 2020.
Summary:	

\*\* Indicates Critical Indicators



## Appendix B: standard checklist (CanopyStyle Verification Framework – MMCF (Man-made Cellulosic Fibre) Mill Checklist)

## 1. Evaluation of Site: Century Rayon Mill

Primary Responsible Person:	Mr. Digvijay Pandey – Unit Head
(Responsible for control system at site(s))	Mr. Anand Thakur – General Manager (HR & Admin)
	Mr. Jaiprakash Hiwarkar – Deputy General Manager (TC & CSY Plant)
	Mr. Khagesh Kshirsagar – Deputy General Manager (Production PSY)
	Mr. Sandeep Naik – Deputy General Manager (QA & IMS LAB).
	Mr. Mahesh Bagarao – Deputy Officer (QA)
	Mr. Makarand Sutawani – Assistant Manager (BQA Projects and Lab)
	Mr. Vijay Sharma – Assistant General Manager (TC-CSY Manufacturing)
	Mr. Deepak Desai – Senior Manager (TC-CSY Manufacturing)
	Mr. Santosh Gholap – Manager (TC-CSY Manufacturing).
	Mr. Amit Kataria – Officer Materials
	Mr. Krishna Yadav – Manager SHE
Auditor(s):	Marimuthuram Mahendran



People Interviewed, Titles:	Mr. Digvijay Pandey – Unit Head
	Mr. Anand Thakur – General Manager (HR &
	Admin)
	Mr. Jaiprakash Hiwarkar – Deputy General
	Manager (TC & CSY Plant)
	Mr. Khagesh Kshirsagar – Deputy General Manager (Production PSY)
	Mr. Sandeep Naik – Deputy General Manager (QA & IMS LAB).
	Mr. Mahesh Bagarao – Deputy Officer (QA)
	Mr. Makarand Sutawani – Assistant Manager (BQA Projects and Lab)
	Mr. Vijay Sharma – Assistant General Manager (TC-CSY Manufacturing)
	Mr. Deepak Desai – Senior Manager (TC-CSY Manufacturing)
	Mr. Santosh Gholap – Manager (TC-CSY Manufacturing).
	Mr. Amit Kataria – Officer Materials
	Mr. Krishna Yadav – Manager SHE
Brief Overview of Audit Process for this Location:	Please refer to Section 2.3 above for Description of Overall Audit Process.
Comments:	

### 2. Standard Checklist

1. The MMCF producer has publicly communicated and is implementing the Fiber Sourcing/Forest Policy	
Indicators	Findings
1.1 Key managers at each production site/mill are aware of the Policy and demonstrate a similar commitment to implement it.**	Conformance with Indicator:         Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met         Insufficient Information Available         Description of the finding:         Dr. Sandeep R Naik, the primary responsible person mentioned that all the key managers at each production site are aware of the Policy and demonstrate a similar commitment to implement it.         This was confirmed by the auditor by interviews with the key managers of each of the production sites on the awareness towards the policy. The auditor concluded that the key managers of each of the production sites were trained and were aware of the policy.



1.2 Each production site's/mill's managers have developed procedures to implement the Policy, when relevant.**	Conformance with Indicator:
	🛛 Not Applicable
	Commitment Met
	Commitment in Progress
	Commitment Not Met
	Insufficient Information Available
	Description of the finding:
	Dr. Sandeep R Naik, the primary responsible person
	mentioned that the Corporate Office develops
	procedures to implement the policy for the production
	site managers and share it with the mill. The auditor
	concluded that while the key managers of each of the
	production sites were trained and aware of the policy
	and procedures to implement the policy. This was
	confirmed by interviews with production site managers
	during the audit. Auditor observed that the managers
	follow systems like SA 8000, ISO 140000, ISO 9000
	and ISO 45000. The organization is also REACH
	compliant, Oekotex compliant, STeP certified, HIGGS,
	RCS, ZDHC and FSC COC certified.

**Summary:** Key managers at each production site/mill are aware of the Policy and demonstrate a similar commitment to implement it. Each production site's/mill's managers have developed procedures to implement the Policy, when relevant. The organization has clearly mentioned these requirements in the procedures for fibre procurement policy.

# 2. The MMCF producer only sources raw material from suppliers that are transparent, traceable and are in conformance with the policy- and all sourcing from the local site is consistent with the corporate desktop audit.

Indicators	Findings
2.1 The production site/mill maintains all <u>purchase and sales,</u> documentation related to the wood fiber <u>inputs</u> .	Conformance with Indicator:          Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met         Insufficient Information Available         Description of the finding:         The mill is not involved in wood pulp sourcing.         The organization maintains all purchase and sales         documentation related to the wood fiber inputs in the         production site. The organization is able to trace back         each and every purchase and sale documents to the         Pulp Mill Suppliers through FSC certification systems,



2.2 The mill/production site maintains all	PEFC certification systems, Canopy planet forest Mapper, certificate of origin and email confirmation from suppliers. This was confirmed by documentation review, interviews with key responsible people and observation during the audit.
<u>delivery documentation</u> received with the wood fiber <u>inputs</u> .	<ul> <li>Not Applicable</li> <li>Commitment Met</li> <li>Commitment in Progress</li> <li>Commitment Not Met</li> <li>Insufficient Information Available</li> </ul>
	Description of the finding: The mill is not involved in wood pulp sourcing. The organization maintains all delivery documentation received with the wood fiber inputs. The organization is able to trace back each and every purchase and sale documents to the forest origin through FSC certification systems, PEFC certification systems, Canopy planet forest Mapper, certificate of origin and email confirmation from suppliers. This was confirmed by documentation review, interviews with key responsible people and observation during the audit.
2.3 All wood fibre input going into the mill is consistent with and identified within the MMCF supply chain assessment provided during the desktop audit.	Conformance with Indicator:           Not Applicable           Commitment Met           Commitment in Progress           Commitment Not Met           Insufficient Information Available   Description of the finding: The organization has confirmed that all wood fibre input going into the mill is consistent with and identified within the MMCF supply chain assessment provided during the desktop audit. This has been confirmed by checking the volumes of FSC certified, PEFC certified and non FSC material purchased during the audit. The volumes submitted by the organization has been cross checked with the purchase invoices, interview with key responsible people and observation of the stocks present during the audit.
2.4 When sourcing from certified or verified land origin, the supplier code and claim for the applicable third-party verification is included on sales and delivery documentation.	Conformance with Indicator:          Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met         Insufficient Information Available



	Description of the finding:
	The organization confirmed that while sourcing from certified or verified land origin, the supplier code and claim for the applicable third-party verification is included on sales and delivery documentation. This was verified by the auditor by checking the purchase invoice and delivery documents of the FSC certified suppliers. The invoices and delivery documents clearly mentioned the supplier code and claim. This was further reconfirmed by checking the validity of the suppliers certificate. The auditor further confirmed compliance to the requirement through documentation review, interviews with key responsible people and observation during the audit.
2.5 The production site maintains and can	Conformance with Indicator:
verify a summary of annual purchases (or inputs).	Not Applicable
inputs).	🔀 Commitment Met
	Commitment in Progress
	Commitment Not Met
	Insufficient Information Available
	Description of the finding:
	The production site maintains an annual volume summary that clearly mentions the volume of the different certified material like FSC controlled wood, FSC MIX, PEFC and Non FSC material that has been purchased during the audit period. The annual volume summary document was verified, and the entries checked by the auditor and cross verified with some of the purchase invoices. The auditor further confirmed compliance to the requirement through documentation review, interviews with key responsible people and observation during the audit.
2.6 All MMCF producers provide outgoing	Conformance with Indicator:
transportation documents and certification status if relevant. Supplementary information	Not Applicable
should include the forest/plantation of origin	Commitment Met
when known.	Commitment in Progress
	Commitment Not Met
	Insufficient Information Available
	Description of the finding:
	The organization mentions the FSC claim and FSC code in the sales documents to the customers
	wherever relevant. The organization also
	accompanies the sale documents with transportation documents.
of annual purchases and then sales for the o	g. The production site maintains a summary organization. The organization has the ability
to receive and make FSC certification claims and does so at all times that material is	

received from a certified operation.

3. No conversion of natural forest to plantations.	
Indicators	Findings



3.1 The initial date of the plantation development has been documented and sourcing only occurs in plantations established before 1994**	Conformance with Indicator:          Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met         Insufficient Information Available         Description of the finding:         Please refer to the findings for indicator 3 under         Appendix A.
Summary: Detailed findings please refer to indicate	ator 3 under Appendix A.

4. Since the signature of the Policy, all sourcing from ancient and endangered forests or other controversial sources have been eliminated.	
Indicators	Findings
4.1 The production site/mill is aware of all relevant local, national and international laws and there is no evidence of non-compliance, with local, national or international laws.**	Conformance with Indicator:
	Not Applicable
	Commitment Met
	Commitment in Progress
	Commitment Not Met
	Insufficient Information Available
	Description of the finding:
	The organization is aware of all relevant local, national
	and international laws and is in compliance with all of
	them. During documentation review, it was found that
	the organization under the management and operation
	of Grasim Industries Limited has evaluated its
	compliance to legal requirements. Some of the legal
	requirements pertaining to the canopy audit were
	Prevention & Control of Pollution Act, The Environment
	(Protection) Act, Ozone Depleting Substances Rules,
	Environmental Impact Assessment Notification,
	Lifecycle Assessment Studies, The Energy
	Conservation Act, Workmen's compensation Act,
	Contract Labour (Regulation & Abolition) Act,
	Employees State Insurance Act which the organization
	was in compliance. This was confirmed through
	documentation review, interviews with the key
	responsible people and observations during the audit.
4.2 Production site/mill understands the	Conformance with Indicator:
definitions of Ancient and Endangered forests and controversial sources. They also comply	Not Applicable
with the commitment to not <u>receive</u> wood	Commitment Met



from Priority Ancient and Endangered forests,	Commitment in Progress	
as <i>outlined in the <u>Advice Note</u></i> and from controversial sources.	Commitment Not Met	
controversial sources.	Insufficient Information Available	
	Description of the finding:	
	The mill has no sourcing activity of wood pulp.	
	By interviews, the management of the mill demonstrated their understandings on ancient and endangered forests and controversial sources.	
	Risk assessment on some of the supply chains to understand the risk of sourcing risks has been conducted by some suppliers. Detailed findings please refer to indicator 4 under Appendix A.	
4.3 Production mills have conducted	Conformance with Indicator:	
assessment of presence of Ancient and	🔀 Not Applicable	
Endangered forests, as <i>outlined in the <u>Advice</u></i> <u>Note</u> and other controversial sources in their	Commitment Met	
wood supply areas.	Commitment in Progress	
	Commitment Not Met	
	Insufficient Information Available	
	Description of the finding:	
	The production site didn't conduct the risk	
	assessment on the supply chains sourcing risks. Detailed findings please refer to indicator 2 and 4 under Appendix A.	
4.4 The sourcing from regions that contain	Conformance with Indicator:	
Ancient and Endangered forests, as <i>outlined in the</i> <u>Advice</u> <u>Note</u> and other controversial	🛛 Not Applicable	
sources, is verified to be low risk by this	Commitment Met	
CanopyStyle audit.	Commitment in Progress	
	Commitment Not Met	
	Insufficient Information Available	
	Description of the finding:	
	The production site didn't conduct the risk	
	assessment on the supply chains sourcing risks. Detailed findings please refer to indicator 2 and 4 under Appendix A.	
Summary: The production site didn't conduct th		
<b>Summary:</b> The production site didn't conduct the risk assessment on the supply chains sourcing risks. The organization has adopted clear definitions for the terms included in their		

Summary: The production site didn't conduct the risk assessment on the supply chains sourcing risks. The organization has adopted clear definitions for the terms included in their sourcing policy. While Century Rayon has done work to identify all of their suppliers and the origins of their materials, there is a lack of an adequate assessment of supply sourced from Century Pulp and Paper's dissolving pulp mill, and therefore low risk cannot yet be determined. However, the organization has committed to eliminate purchase of Dissolving Grade Pulp from Century Pulp and Paper from 08.08.2022 (Refer: 5.3 A written statement confirming the termination sourcing from Century Pulp and Paper (CPP)).



5. If suppliers contravene these criteria, the MMCF producer will first engage them to change practices and then re-evaluate its relationship with them	
Indicators	Findings
5.1 Production sites/mills have a documented program for monitoring performance of suppliers which includes procedures for identifying non-conformances to their CanopyStyle policy and sanctions to suppliers in such cases where non-conformances are identified.	Conformance with Indicator:          Not Applicable         Commitment Met         Commitment in Progress         Commitment Not Met         Insufficient Information Available
	<b>Description of the finding:</b> The organization has developed procedure for engaging with suppliers, up to withdrawing from purchase and other agreements in situations where non-conformance is found. Moreover, the organization is FSC COC certified and has developed procedures for engaging suppliers and handling non-conforming products. Most of the organizations suppliers have established a due diligence system like Sodra – Ekman & Co. AB, Sweden, Rayonier Advance Material, USA, Domsjo Fabriker AB, Sweden and GP Cellulose GmbH, Switzerland. The organization is able to trace back each and every purchase and sale documents to the forest origin through FSC certification systems, PEFC certificate of origin and email confirmation from suppliers. This was confirmed by documentation review, interviews with key persons during the audit and observations during the audit.

**Summary:** The organization suppliers are known as well as the general information on the supplier's sourcing areas, however, information from the Century Pulp and Paper dissolving pulp mill is not yet complete and verified via a risk assessment or some other type of verification. However, the organization has committed to eliminate purchase of Dissolving Grade Pulp from Century Pulp and Paper from 08.08.2022 (Refer: 5.3 A written statement confirming the termination sourcing from Century Pulp and Paper (CPP)). The organization has verbally confirmed a procedure to disengage with suppliers that are found to be in nonconformance with the policy and the organizations procedure for customer complaint handling clearly mentions withdrawing from purchase and other agreements in situations where non-conformance is found.



## Appendix C: RECOMMENDATIONS FOR IMPROVEMENT

#### Recommendations for Century Rayon for continuous improvement

September 20, 2023

Canopy applauds Century Rayon for completing its second CanopyStyle audit. The audit was unable to determine low risk of sourcing from Ancient and Endangered Forests and other controversial sources because information/risk assessment is lacking for one supplier. However, the audit found that Cebtury Rayon has ceased sourcing from this supplier, and all materials supplied by them will be used by the beginning of Q4 2023.

The CanopyStyle audit is a learning opportunity, and in the spirit of continuous improvement, actions can be taken over time to implement Century Rayon's policy commitments. Based on the review of the audit report, Canopy recommends the following next steps:

- Develop an action plan for increasing the amount of FSC fibre used, with a focus on FSC Mix and FSC 100% (instead of Controlled Wood);
- Establish internal systems to monitor implementation of policy beyond FSC and other certification systems;
- Work with suppliers to determine plantation dates for any plantation fibre used;
- Acquire evidence from suppliers regarding their conformance to policy requirements related human rights;
- Develop an ambitious action plan for increasing the use of Next Generation alternative fibres in a commercially competitive way;
- Adopt best in class processing technologies. Work with experts in the field to implement pollution control technologies to limit their impact. Implement the new ZDHC MMCF guidelinesi for chemical management, which give suppliers unified criteria for measuring output indicators like wastewater, sludge, air emissions and other process- related parameters.

We recommend that the company develop an action plan for these priority issues, so that they can be addressed before the next annual audit.

As mentioned in the CanopyStyle audit framework, ongoing audits and/or random site visits will support Century Rayon to continue to implement their policy and meet the expectations of the CanopyStyle Initiative.

Once again, we congratulate you for the completion of the audit and for proactively taking steps to eliminate risk in your supply chain. We look forward to working collaboratively with Century Rayon to address any outstanding issues.