

### **Certification Agreement**

This certification agreement (the "Agreement") is entered into by and between:

NEPCon OÜ, an Estonian limited liability company trading as Preferred by Nature; registration number 10835645; VAT number EE100736494; with an address of Filosoofi 31, Tartu, Estonia ("Preferred by Nature")

#### AND

Full legal name of the client; with an address of Click here to enter text ("Organisation").

Preferred by Nature and the Organisation are collectively referred to as "Parties" and may be individually referred to as "Party".

#### 1. Terms

1.1 As used in the Agreement, these terms have the following meanings when capitalised:

Accreditation Body – refers to any authoritative or third-party body that performs accreditation or approval of Preferred by Nature as a certification body.

Agreement – refers to this Agreement, including appendices to this Agreement, any documents included or referred to in this Agreement and any documents executed by the Parties modifying, varying, or replacing this Agreement.

Audit Plan(s) – refers to the document(s) provided to the Organisation by Preferred by Nature to allow the Organisation to plan and prepare for an audit. The Audit Plan details the audit duration, audit location, audit criteria, audit team composition, audit agenda, and any other relevant information.

Certificate(s) – refers to the official document(s) attesting that an organisation has been certified after a positive certification decision. The validity and scope of the Certificate(s) are described in section 6.

### 認證協定

此份認證 (以下簡稱協定) 是由以下兩家單位共同簽署:

NEPCon OÜ一家設立在愛沙尼亞的有限責任公司(以下簡稱"Preferred by Nature");營業執照號碼: 1083564;增值稅號: EE100736494;位址: Filosoofi 31, Tartu, Estonia。 (Preferred by Nature)

和

Full legal name of the client ("以下簡稱組織");組織位址: Click here to enter text.

Preferred by Nature和組織統稱為當事方,並且 其中某一方可能單獨稱為當事方。

### 1. 條款

1.1 本協定中使用的這些術語在著重標識時具有 以下含義:

> **認可機構**-指任何可以批准Preferred by Nature作為認證機構的被授權的機構或協力 廠商機構。

> 協議 - 指本協定,包括本協定附錄、本協定 中包含或提及的任何檔以及雙方修改、變更 或替換本協議的任何檔。

> 審核計畫 - 指Preferred by Nature向組織 提供的檔,確保組織計畫和準備相應的審核 活動。審核計畫詳細說明了審核持續時間、 審核地點、審核標準、審核組成員、審核日 程和其他相關資訊。

> **證書**-指在認證決定確定後,證明組織已獲 得認證的正式檔。證書的有效性和範圍見第 6條。



Certification Requirements – refers to policies, standards, procedures, directives, and any other normative documents applicable to the certification of the Organisation. The current versions of all normative documents can be found on Preferred by Nature's and/or the relevant Certification Scheme Owner's website. Preferred by Nature also maintains service fact sheets that include additional conditions and information related to specific certification and verification services.

**Certification Scheme** – refers to a certification system related to specified products, processes and services to which the same specified requirements, specific rules and procedures apply.

Certification Scheme Owner – refers to the organisation responsible for developing and maintaining a certification system for those certification services provided by Preferred by Nature. For certain certification and verification services Preferred by Nature offers, Preferred by Nature is accredited or recognised by a third-party organisation, and for certain services, Preferred by Nature is the Certification Scheme Owner.

Certification Scope – refers to the boundaries and extent of the certification in relation to the activities, sites, processes, and products of the Organisation. The scope of the Organisation's Certificate is detailed in the latest certification report prepared by Preferred by Nature and may also be listed on Preferred by Nature's website and/or the Certification Scheme Owner's website.

Preferred by Nature – refers to the public-facing brand for NEPCon and its various registered entities under the NEPCon legal name. This includes NEPCon OÜ, a separate legal entity in the greater Preferred by Nature organisation that holds the accreditation as a certification body and covers the management of clients through delivery of certification, verification and auditing services against established standards and schemes. NEPCon OÜ is a wholly owned daughter company of the non-profit organisation Nature Economy and People Connected (NEPCon F.M.B.A.),

認證要求 - 指適用於組織認證的政策、標準、程式檔、指導檔和任何其他規範性檔。 所有規範性檔的最新版本可在Preferred by Nature和/或相關認證專案有者的網站上找 到。Preferred by Nature還保留服務情況 表,其中包括與特定認證和驗證服務相關的 附加條件和資訊。

認證專案 - 指與適用相同的指定要求、特定 規則和程式的指定產品、過程和服務有關的 認證體系。

認證專案所有者 - 指負責為Preferred by Nature提供的認證服務開發和維護認證系統的組織。Preferred by Nature為這些計畫或專案提供認證和驗證服務。Preferred by Nature提供的相關認證和驗證服務,由協力廠商認可機構認可或認同,就某些服務而言,"Preferred by Nature"是"認證計畫所有者"。

認證範圍 - 定義與組織活動、場所、過程和產品相關的認證邊界和範圍。組織證書的範圍詳見 Preferred by Nature 編制的最新認證報告,或在 Preferred by Nature 網站或認證專案有者的網站上。

"Preferred by Nature"——指的是面向公眾的NEPCon品牌,以及以NEPCon法定名稱註冊的各種實體。其中包括NEPCon OÜ,這是一個獨立的法律實體,在Preferred by Nature組織中作為認證機構持有認可,並根據既定的標準和計畫提供認證、驗證和審核服務,涵蓋客戶管理。NEPCon OÜ是一個非營利性組織 NEPCon F. M. B. A. 的全資子公司,NEPCON F. M. B. A在丹麥註冊,註冊號為18044633。與本協議相關的發票可由NEPCon F. M. B. A、NEPCon OÜ或NEPCon F. M. B. A的任何其他子公司提供。



registered in Denmark under the registration number 18044633. Invoicing related to this Agreement may be provided by NEPCon F.M.B.A., NEPCon OÜ or by any of NEPCon F.M.B.A.'s other daughter companies.

Proposal(s) – refers to the written document(s) specifying the Certification Scope and costs of the services to be provided by Preferred by Nature to the Organisation. The Proposal and any alterations made to the Proposal to reflect a change in the scope or cost of services are incorporated by reference into this Agreement.

**Termination (of Certificate)** – refers to a case where the Certificate is permanently withdrawn in accordance with the Certification Requirements. Termination can be voluntary (requested by the Organisation) or initiated by Preferred by Nature.

**Suspension (of Certificate)** – refers to a case where the validity of the Certificate is temporarily suspended in accordance with the Certification Requirements.

### 2. General information

- 2.1 Preferred by Nature has adopted and implemented the following policies, all available at <a href="https://www.preferredbynature.org">www.preferredbynature.org</a>:
  - the Anti-Corruption Policy establishes controls to ensure that personnel behave in a lawful and ethical manner. Preferred by Nature has a zero tolerance approach toward corruption, fraud, and bribery, including personnel accepting cash gifts in relation to services under this Agreement;
  - the Impartiality Policy defines conflict of interest and the measures in place to safeguard Preferred by Nature impartiality in all certification activities;
  - the Confidentiality Policy safeguards the confidentiality of any applicable Organisation information;
  - the Dispute Resolution Policy describes the way in which Preferred by Nature handles any disputes raised, including any appeals or complaints submitted to

專案計畫書-指由Preferred by Nature提供並經組織簽署和接受的、規定服務範圍和報價的書面檔。專案計畫書以及為反映服務範圍或成本的變化而對專案計畫書所做的任何更改均通過引用納入本協議。

**終止(證書)**-指證書被永久撤銷的情況。 終止可以是自願的(組織要求)或 Preferred by Nature發起。

**暫停(證書)**- 指證書暫時暫停有效性的情況。

### 2. 一般情況

- 2.1 Preferred by Nature採用並實施以下5項政策,均可在以下網址查閱
  www.preferredbynature.org :
  - a) **反腐敗政策制定**控制措施,以確保工作人員的行為合法和合乎道德。 Preferred by Nature對腐敗、欺詐和賄賂(包括接受與本協定項下服務相關的現金禮物的人員)採取零容忍態度;
  - b) **公正性政策**規定了利益衝突,以及在 所有認證活動中為保障Preferred by Nature公正性而採取的措施;
  - c) **保密政策**保障任何適用組織資訊的保 密性;
  - d) **爭議解決政策**描述了Preferred by Nature處理任何爭議的方式,包括組 織(和任何其他利益相關方)向



Preferred by Nature by the Organisation (and any other stakeholder), and describes the process in place for resolving these disputes; and

- e) the Policy of Association in which Preferred by Nature reserves the right to disassociate itself from any organisation that is in violation of the principles of this policy.
- 2.2 Preferred by Nature maintains information about its management, structure, activities, and people responsible for key decisions related to certification at www.preferredbynature.org.

### 3. Obligations of Preferred by Nature

- 3.1 Preferred by Nature agrees to:
  - maintain the necessary systems, competencies, and qualified personnel to conduct the audits under the offered certification services;
  - maintain the required accreditations, authorisations, and recognitions to carry out the certification services it offers;
  - provide the public with information about the certification services offered and Preferred by Nature policies, all available at <a href="https://www.preferredbynature.org">www.preferredbynature.org</a>;
  - d) conduct audit(s) according to the Proposal(s) and Certification Requirements and prepare and submit audit report(s) to the Organisation, which forms the basis for a decision to issue, maintain, Suspend or Terminate a Certificate. The Organisation will be provided the opportunity to review the report before the decision is taken; and
  - e) make information about the certified status of the Organisation and their Certification Scope publicly available through the public database designated by the Certification Scheme Owner or on Preferred by Nature's website or both.
- 3.2 In case the scope of Preferred by Nature's accreditation is reduced, Suspended or Terminated, Preferred by Nature will inform the Organisation within thirty (30) days of

Preferred by Nature提交的任何上訴 或投訴,並描述了解決這些爭議的程 式;以及

- e) **結社政策**確保Preferred by Nature保 留與任何違反以上政策原則的組織脫 離關係的權利。
- 2.2 Preferred by Nature在
  www.preferredbynature.org網站上保存有關
  其管理、組織架構、活動和做認證決定負責
  人的相關資訊。

### 3. Preferred by Nature的義務

- 3.1 Preferred by Nature同意
  - a) 保持必要的系統、維持人員能力和資 格,以便根據所提供的認證服務進行 審核活動;
  - b) 保持所需的授權或認可,以執行相關 的認證服務:
  - c) Preferred by Nature公開提供的認證服務資訊和Preferred by Nature政策資訊,所有資訊可在www.preferredbynature.org上查閱
  - d) 根據建議書和認證要求進行審核,準 備並向客戶提交審核報告,該報告構 成簽發、維護、暫停或終止證書決定 的基礎。組織將有機會在做出決定之 前審查報告: 以及
  - e) 通過認證專案所有者指定的公共資料 庫或Preferred by Nature的網站或兩 者都可以,公開獲取有關組織認證狀 態和認證範圍的資訊。
- 3.2 如果Preferred by Nature的認可範圍減少、暫停或終止, Preferred by Nature將在認證狀態發生變化的三十(30)天內通知組



such change in status and comply with Certification Requirements for transfer of the Certificate to another accredited certification body.

認證機構。

織, 並按照認證要求將證書轉讓給其他認可

### 4. Obligations of Organisation

### 4.1 The Organisation agrees to:

- a) disclose any current or previous applications for similar types of certification or certifications held within the last five (5) years;
- b) conform to all applicable Certification Requirements, which may be amended from time to time, and to conform to the revised versions of the Certification Requirements within the timeframes specified. If the certification applies to ongoing production, the Organisation agrees to ensure that the certified product continues to fulfil the product requirements. In the event of an inconsistency between this Agreement and the Certification Requirements, the Organisation agrees and acknowledges that the provisions of the Certification Requirements shall prevail;
- c) cooperate with Preferred by Nature or, if applicable, the Certification Scheme
   Owner or Accreditation Body, to make any necessary arrangements to schedule and conduct audits, and make any arrangements for participation of observers, if applicable;
- provide Preferred by Nature, Certification Scheme Owner, or Accreditation Body personnel or authorised representatives access to any facilities, information, documents, and personnel and to the Organisation's subcontractors, and also provide Preferred by Nature and the Certification Scheme Owner the right to use and process any information relating to the Organisation or provided by the Organisation, in so far as it is necessary to evaluate and verify compliance of the Organisation with the Certification Requirements. The Organisation agrees that Preferred by Nature may stop the audit process in the event the

### 4. 組織的義務

#### 4.1 組織同意

- a) 披露最近五(5)年內持有的類似認證認 證申請:
- b) 符合所有可隨時修訂的適用認證要求,並在規定的時間內符合認證要求的修訂版本。如果認證適用於正在進行的生產,組織同意確保認證產品繼續滿足產品要求。如果本協定與認證要求不一致,組織同意並承認以認證要求的規定為准;

- c) 與Preferred by Nature或認證項目所 有者或認可機構(如適用)合作,做 出任何必要安排,以安排和進行審核 ,並作出相應安排以便觀察員參與( 如適用);
- d) 只要有涉及評估和驗證組織是否符合 認證要求的必要,組織需向Preferred by Nature、認證專案所有者或認可機 構人員或授權代表提供任使用設施、 獲取資訊、查閱檔和訪問人員以及訪問組織分包商的許可權。並在評估和 核實該組織是否符合認證要求的情況 下,向Preferred by Nature 和認證 計畫擁有人提供使用和處理與該組織 有關或該組織提供的任何資訊的權 利。本組織同意,如果本組織不按照 認證要求與審核合作,Preferred by Nature可停止審核過程;



Organisation does not collaborate with the audit as required in the Certification Requirements;

- e) undergo surveillance audits, as
  determined by Preferred by Nature. The
  details of the surveillance audits,
  including audit duration, location, and
  audit team composition, are in individual
  Audit Plans, which are provided to the
  Organisation in advance of each audit;
- acknowledge that Preferred by Nature, Accreditation Body and/or Certification Scheme Owner reserve the right to conduct short notice and unannounced site visits when deemed necessary to verify conformance with the Certification Requirements and/or protect the integrity of Preferred by Nature's reputation and its related trademarks and logos, as well as the reputation of the Certification Scheme Owner and its related trademarks and logos. The Organisation agrees to cooperate with Preferred by Nature, Accreditation Body and/or Certification Scheme Owner to facilitate such visits and to disclose all information required to conduct the evaluation;
- g) address any non-conformities identified by Preferred by Nature or other parties (such as Accreditation Bodies) in relation to the Certification Requirements within the timeframes specified and in an appropriate manner and to make related evidence accessible to Preferred by Nature;
- not edit any certification documents (for example, certification reports or Certificates) and to provide any copies of certification documents in their entirety or to such an extent as to avoid misleading those receiving the certification documents;
- handle any complaints against
   Organisation in accordance with
   Certification Requirements and keep a record of any complaints it receives in relation to its conformance with the Certification Requirements, take appropriate actions to address such

- e) 接受Preferred by Nature確定的監督 審核。監督審核的細節,包括審計持 續時間、地點和審核組資訊,都在單 獨的審核計畫中,審核計畫在每次審 核之前提供給組織,並通過引用納入 本文中;
- f) 承認Preferred by Nature、認可機構和/或認證專案所有者保留在必要時進行短期通知和未經通知的現場訪問的權利,以驗證合規性和/或保護Preferred by Nature聲譽及其相關商標和標識的完整性,以及認證項目所有者的聲譽和其相關商標和標識的完整性。該組織同意與Preferred by Nature,認可機構及/或認證計畫擁有人合作,支援此類訪問,並披露進行評估所需的所有資訊;
- g) 在規定的時間範圍內,以適當的方式 處理由Preferred by Nature或其他方 (如認可機構)確定的與認證要求有 關的任何不符合項,並使Preferred by Nature能夠獲得相關證據;
- h) 不得編輯任何認證檔(例如,認證報 告或證書),並提供全部認證檔的副 本,或在一定程度上避免誤導接收認 證文件的另外一方;
- i) 根據 Preferred by Nature 的爭議解 決政策處理任何投訴,只有在未解決 的情況下,才應將投訴提交認可機構 或認證專案所有者,並記錄其收到的 與認證要求的符合性有關的任何投 訴,對投訴作出回應,採取適當的行



complaints, and maintain written records of the actions taken and the final outcome of the complaint. The Organisation shall make these records available to Preferred by Nature upon request;

- j) first address any disputes Organisation may have with Preferred by Nature and/or any unresolved complaints against Organisation in accordance with Preferred by Nature's Dispute Resolution Policy and agree to refer any complaints to the Accreditation Body or Certification Scheme Owner only if the complaint is not resolved to the satisfaction of Organisation;
- k) not to undertake any activities or make any claims that may harm the reputation of Preferred by Nature, Accreditation Body, or the Certification Scheme Owner; and
- conform to all Certification Requirements in any attached appendices when applicable to Organisation's Certification Scope.
- 4.2 The Organisation agrees to notify Preferred by Nature as soon as possible, and no later than ten (10) working days (unless the Certification Requirements state a shorter timeline), of any fundamental changes that may affect its ability to conform to the Certification Requirements. Such changes may include, but are not limited to, changes in:
  - a) the legal status or ownership of the Organisation;
  - b) the Organisation's management structure;
  - the production process, products, or product selection;
  - d) insolvency, bankruptcy, closure, and other similar events;
  - e) the production/operating locations; and
  - f) the quality management system, to such an extent that conformance to Certification Requirements is endangered.

動和保存所採取措施和投訴最終結果 的書面記錄。組織應根據要求向 Preferred by Nature 提供這些記錄;

- j) 根據Preferred by Nature 的爭議解 決政策,首先解決組織可能與 Preferred by Nature 和/或任何未解 決的對組織的投訴,並同意僅在投訴 未解決時才將任何投訴提交給認證機 構或認證計畫所有者組織的滿意度;
- k) 不得從事任何可能損害Preferred by Nature、認可機構或認證專案所有者 聲譽的活動或提出任何索賠;
- 1) 適用於認證方案和服務範圍時,應符 合附件中的所有要求。
- 4.2 組織同意在不遲於十(10)個工作日內(除 非認證要求規定的時間較短),儘快通知 Preferred by Nature可能影響其符合認證 要求能力的任何基本變更。此類變更可能包 括但不限於以下方面的變更:
  - a) 組織的法律地位或所有權;
  - b) 組織架構;
  - c) 生產過程、產品或產品選擇;
  - d) 破產、破產、關閉和其他類似事件;
  - e) 生產/操作地點;以及
  - f) 在某種程度上危及符合認證要求的品質管制體系。



### 5. Payment and fees

- 5.1 The Organisation agrees to pay costs related to all audits and audit activities, including unanticipated audit costs that are due to the discovery or disclosure of information not known or considered by Preferred by Nature during the preparation of the Proposal and that require additional site visits or further investigation. The Certification Scope and costs are detailed in the Proposal sent to the Organisation by Preferred by Nature. Any costs, except any costs associated with unannounced site visits as specified in clause 4.1 f) above, will be communicated to the Organisation before Preferred by Nature invoices Organisation and the Organisation becomes liable to pay the costs.
- 5.2 Organisation will pay any fees required by the relevant Certification Scheme Owner and/or Accreditation Body. Organisation acknowledges that the Certification Scheme Owner and/or Accreditation Body may amend its fees from time to time and such amendments are not within the control of Preferred by Nature.

### 6. Certificate validity and scope

- 6.1 The basis for issuing a Certificate is a positive certification decision, which is taken by an appointed Preferred by Nature personnel. The certification decision is made taking into account the certification report and the recommendation of the audit team. Preferred by Nature has the right to delay or postpone its certification decision in order to take account of new or additional information that has not already been considered in its audit report and that, in the opinion of Preferred by Nature, could affect the outcome of its evaluation.
- 6.2 The Organisation acknowledges that the certification process is not complete until the Organisation has been issued a Certificate registration code by Preferred by Nature. The Certificate registration code will be issued upon a positive certification decision being reached and after this Agreement has been signed and all pending costs and fees have been paid.

### 5. 付款和費用

- 5.1 組織同意支付所有審核和審核活動相關的全部費用,包括由於在編制項目計畫書期間發現或披露了Preferred by Nature不知道或未考慮的資訊而產生的額外審核費用,額外費用需要額外的實地考察或進一步的調查。認證範圍和成本在Preferred by Nature發送給組織的書面"專案計畫書"中有詳細說明,並通過引用納入本文。除上文第4.1 f)條規定的"不通知現場審核"相關費用外,Preferred by Nature收取任何費用將與組織提前溝通,溝通之後組織支付相應費用。
- 5.2 組織將支付相關認證專案所有者和/或認可機構要求的任何費用。組織承認認證專案所有者和/或認可機構可修改其費用,此類修改不在Preferred by Nature的控制範圍內。

### 6. 證書有效期和範圍

- 6.1 頒發證書的前提是Preferred by Nature指定的人員做出肯定的認證決定。認證決定考慮到認證報告和審核組的建議。Preferred by Nature有權推遲或推遲其認證決定,用來參考尚未在其審核報告中出現的新的或額外的資訊,而且Preferred by Nature認為這些資訊可能影響其評估結果。
- 6.2 組織承認,在該組織獲得Preferred by Nature頒發的證書和證書號之前,認證過程並不完整。一旦達成積極的認證決定,並簽署本協定,支付所有待定成本和費用後,Preferred by Nature將發放證書。



- 6.3 The Organisation acknowledges that Preferred by Nature shall not be obliged to enter into or maintain any commercial or other relationship with the Organisation or issue a Certificate previously issued to the Organisation.
- 6.3 組織承認Preferred by Nature沒有義務與 組織建立或維持任何商業或其他關係,也沒 有義務向組織頒發證書或維持證書有效性。
- on the Certification Requirements, unless
  Suspended or Terminated early. After this
  period of validity, a Certificate expires and is
  automatically Terminated. If the Organisation
  desires to maintain its Certificate, a
  reassessment is required. A new Certificate is
  issued upon the Organisation achieving a
  positive certification decision. In order to
  avoid a gap in certification, the reassessment
  shall be conducted, and the new Certificate
  shall be issued, prior to the Termination date
  of the existing Certificate.
- 6.4 證書的有效期取決於認證要求,除非提前暫 停或終止。在此有效期之後,證書將過期並 自動終止。如果組織希望保留其證書,則需 要重新評估。當Preferred by Nature對組 織做出積極的認證決定時,將頒發新的證 書。為避免證書有效性間斷,Preferred by Nature應在現有證書終止日期前對組織進行 重新評估並頒發新證書。
- 6.5 Preferred by Nature will send a notification directly to the Organisation announcing issuance, Suspension or Termination of any Certificate(s). The Organisation acknowledges that such notifications are also the basis for communicating any changes in the validity and number of Certificates, under this Agreement.
- 6.5 Preferred by Nature將直接向組織發送通知,宣佈頒發、暫停或終止任何證書。組織承認,此類通知也是傳達本協議項下證書有效性和證書數量變化的基礎。
- 6.6 The Organisation agrees that Preferred by Nature is not obligated to issue or maintain certification if the activities of the Organisation conflict with the obligations of Preferred by Nature as specified in its accreditation agreement with an Accreditation Body, or that, in the sole opinion of Preferred by Nature, reflect badly on the good name of Preferred by Nature.
- 6.6 組織同意,如果組織的活動與認可機構的認 證協議中規定的Preferred by Nature義務 相衝突,或Preferred by Nature認為對 Preferred by Nature的名譽有不良影響, 則Preferred by Nature沒有義務頒發或維 持認證。
- 6.7 The Organisation acknowledges that meeting all Certification Requirements and timely payment of all certification costs and fees is a requirement for maintaining a valid Certificate.
- 6.7 組織承認,滿足所有認證要求並及時支付所 有認證成本和費用是維持有效證書的前提。
- 6.8 The Organisation agrees to notify Preferred by Nature about any desired changes to the Certification Scope before these changes are implemented. Preferred by Nature will evaluate the need for additional audit activities, if any, and will agree with the Organisation on the steps that need to be taken before the scope can be changed.
- 6.8 組織同意在實施這些變更之前通知 Preferred by Nature認證範圍的任何預期 變更。Preferred by Nature將評估額外審 核活動(如有)的必要性,並與組織商定變 更範圍前需要採取的步驟。



6.9 The Organisation has the right to object to the audit process or appeal a certification decision to Preferred by Nature in accordance with Preferred by Nature and Certification Scheme Owner policies and procedures.

### 7. Certificate Termination and Suspension

- 7.1 Upon written notice to Organisation,
  Preferred by Nature may Terminate or
  Suspend a Certificate on any of the grounds
  listed in clause 11.2.
- 7.2 Upon Suspension or Termination of the Certificate, the Organisation agrees to immediately take the following steps:
  - cease selling any products as certified (applicable for product certification) and take steps to remove all related information;
  - cease usage of any claims, labelling or advertising in relation to its certification and certified status;
  - at its own expense, remove all uses of names, initials, logos, certification marks or other trademarks of Preferred by Nature and the Certification Scheme Owner from its products, documents, advertising and/or marketing materials, and business-to-business communications;
  - d) where required by the Certification Scheme Owner or Preferred by Nature, inform relevant customers about the Suspension or Termination within three (3) business days of Suspension or Termination, and maintain records of such notification;
  - e) destroy the issued original Certificate and all copies; and
  - f) cooperate with Preferred by Nature and the relevant Certification Scheme Owner and/or Accreditation Body to confirm that these obligations have been met.

## 8. Certification claims and trademark usage

8.1 For as long as it is in compliance with its obligations during the term of this

6.9 組織有權根據Preferred by Nature和認證 專案所有者政策和程式對審核過程提出不同 意見或向Preferred by Nature上訴認證決 定。

### 7. 證書終止和暫停

- 7.1 在向組織發出書面通知後, Preferred by Nature可基於第11.2節所列的任何理由終止 或暫停證書。
- 7.2 證書暫停或終止後,組織同意立即採取以下 步驟:
  - a) 停止銷售任何經認證的產品(適用於 產品認證),並採取措施刪除所有相 關資訊;
  - b) 停止使用與認證和認證狀態有關的任何聲明、標籤或廣告;
  - c) 自費從其產品、檔、廣告和/或行銷材 料以及企業對企業的溝通中刪除 Preferred by Nature和認證專案所有 者的所有名稱、首字母、徽標、認證 標誌或其他商標的使用;
  - d) 如果認證計畫所有人或Preferred by Nature要求,在暫停或終止後三(3) 天內通知相關客戶暫停或終止,並保 存此類通知的記錄:
  - e) 銷毀簽發的原始證書和所有副本;以 及
  - f) 與Preferred by Nature和相關認證專 案所有者和/或認可機構合作,以確認 這些義務已得到履行。

### 8. 認證聲明和商標使用

8.1 只要在本協定有效期內遵守其義務,組織可



Agreement, the Organisation may make public statements regarding its participation in the relevant certification service and its certified status according to the rules of Preferred by Nature and the Certification Scheme Owner.

- 根據Preferred by Nature認證專案所有者的規則,就其參與相關認證服務及其認證狀態發表公開聲明;
- 8.2 As a Certificate holder, the Organisation agrees to accurately and fairly represent its Certification Scope, including the products, sites and activities within the scope. The Organisation must restrict the representation of its certification to relate only to conformance to the relevant Certification Requirements and not in relation to any other products, characteristics or operations outside of the Certification Scope.
- 8.2 作為證書持有者,組織同意準確、公平地代表其認證範圍,包括範圍內的產品、場所和活動。 組織必須限制其認證僅與符合相關認證要求有關,而不與認證範圍之外的任何其他產品、特性或操作有關。
- 8.3 The Organisation shall ensure that any public usage by the Organisation of the name, logo or trademarks of Preferred by Nature, the Certification Scheme Owner or the Accreditation Body shall be previously reviewed and approved in writing by Preferred by Nature in accordance with the Certification Requirements.
- 8.3 組織應確保,任何對Preferred by Nature 、認證專案所有者或認可機構的名稱、標誌 或商標的公開使用,應事先由Preferred by Nature審查和書面批准(如適用)。
- 8.4 The Organisation acknowledges the intellectual property rights of Preferred by Nature, the Certification Scheme Owner and Accreditation Body and that they shall continue to retain full ownership of their intellectual property rights and that nothing shall be deemed to constitute a right for the Organisation to use or cause to be used any of the intellectual property rights belonging to Preferred by Nature, the Certification Scheme Owner and Accreditation Body, except as otherwise set forth in this Agreement.
- 8.4 本組織承認Preferred by Nature的智慧財產權,所有者和認證機構的認證方案,他們將繼續保留完整的智慧財產權和所有權,應被視為構成對該組織使用或使用造成的任何智慧財產權屬於Preferred by Nature,認證計畫所有者和認可機構,除非本協議另有規定。
- 8.5 Preferred by Nature reserves the right to follow up on information obtained regarding infringements of the trademarks or intellectual property rights of Preferred by Nature, the Certification Scheme Owner and Accreditation Body.
- 8.5 Preferred by Nature 保留跟進所獲得的有關Preferred by Nature、認證計畫所有者和認證機構的商標或智慧財產權侵權資訊的權利。

### 9. Confidentiality and public information

### 9. 保密和公開信息

9.1 Neither Party to this Agreement shall disclose or publish any confidential information of the other Party, without written consent of the

9.1 未經另一方同意,本協議任何一方均不得披露或發佈任何一方認定為保密的資訊,以下情況除外:



#### other Party, unless:

- the disclosure is to the receiving Party's attorneys or authorised agents;
- disclosure is required by law or by a judicial, governmental or regulatory body;
- such information is publicly available without any violation of this Agreement by the receiving Party;
- the information was available to the receiving Party on a non-confidential basis prior to its disclosure by the furnishing Party; or
- e) the information is disclosed by a source who does not have an obligation to treat the information as confidential.

#### 9.2 Notwithstanding the foregoing:

- a) Preferred by Nature may provide the Certification Scheme Owner or the Accreditation Body with access to confidential information of the Organisation if required by Certification Requirements;
- b) where required by the Certification
  Requirements, Preferred by Nature may
  produce public summaries of the
  Organisation's audit reports and either
  Preferred by Nature or Certification
  Scheme Owner may disclose or publish
  such summary information in whole or in
  part; and
- Preferred by Nature and Certification
   Scheme Owner have the right to list the certified Organisations and publish
   Certificate(s) on their websites.
- 9.3 The Organisation agrees that Preferred by Nature designated personnel, as well as personnel and authorised representatives of the Certification Scheme Owner and the Accreditation Body, shall have access to confidential information, audit reports, and other relevant information of the Organisation to the extent required in connection with the accreditation of Preferred by Nature or the certification of Organisation in order to evaluate compliance of the Organisation with the Certification

- a) 認證專案所有者或認可機構要求公開 這些資訊:
- b) 法律或司法、政府或監管機構要求披露:
- c) 該等資訊由接收方在不違反本協定的 情況下公開獲得:
- d) 在提供方披露該資訊之前,接收方已 在非保密的基礎上獲得該等資訊;或
- e) 這些資訊是由沒有義務將其視為機密 的消息來源披露的。

### 9.2 儘管有上述規定:

- a) 如果認證要求有要求,Preferred by Nature 可以向認證計畫所有者或認可 機構提供訪問本組織機密資訊的許可 權;
- b) 根據認證要求,Preferred by Nature 可提供組織審核報告的公開摘要, Preferred by Nature或認證計畫所有 者可全部或部分披露或發佈該摘要資 訊;和
- c) Preferred by Nature及認證計畫擁有 人有權在其網站上列出獲認證機構及 公佈證書。
- 9.3 組織同意Preferred by Nature的指定人員,以及認證計畫所有者和認可機構的人員和授權代表,有權接觸機密資訊、審核報告、及本組織為評估本組織是否符合認證要求而進行優選性質認證或該組織認證所需的其他有關資料。這可能包括上述人員或授權代表陪同Preferred by Nature指定人員進行審核。Preferred by Nature保留要求提供其他支援資訊的權利,如形狀檔和照片。



Requirements. This may include the above mentioned personnel or authorised representatives accompanying Preferred by Nature designated personnel at audits. Preferred by Nature reserves the right to request other supporting information such as shape files and photographs.

9.4 In so far as it is necessary for Preferred by Nature or the Certification Scheme Owner to perform their obligations under this Agreement, Preferred by Nature and the Certification Scheme Owner shall be entitled and authorised to process the Organisation's personal and business data in accordance with any applicable data protection legislation.

方案業主履行本協議義務,Preferred by Nature和認證專案所有者有權組織和授權過程的個人和業務資料依照任何適用的資料保護法律。

只要有必要為Preferred by Nature或認證

### 10. Limitation of liability and indemnification

- 10.1 For the purposes of this Agreement,
  "Damages" means financial consequences
  resulting from any claims, demands, causes
  of action, judgments or settlements,
  including without limitation, attorney's fees
  and court costs.
- 10.2 The Organisation agrees that Preferred by Nature is not liable to the Organisation, any customer of the Organisation or any other person or entity for any Damages resulting directly or indirectly from the Organisation's own:
  - manufacture, use, sale, advertising, promotion, distribution, felling, removal, processing, transport or other disposition of product included in the Certification Scope;
  - marketing, advertising or promotion of its certified product, enterprise or operation; or
  - failure to comply with the terms and conditions of the certification hereunder.
- 10.3 The Organisation agrees that in no event shall Preferred by Nature be liable to the Organisation, any Organisation customer or any other person or entity for any indirect, incidental, consequential or punitive Damages, however caused, arising out of or relating to this Agreement. The Organisation agrees not to take any legal action against

### 10. 責任限制和賠償

9.4

- 10.1 在本協議中,損害賠償是指任何索賠、要求、訴因、損害賠償、判決或和解的經濟後果,包括但不限於律師費和法庭費用。
- 10.2 組織同意,對於直接或間接由組織自身造成 的任何損害,Preferred by Nature不對組 織、組織的任何客戶或任何其他人或實體承 擔責任:
  - a) 認證範圍內產品的製造、使用、銷售、廣告、推廣、經銷、採伐、遷移、加工、運輸或其他處置:
  - b) 對其認證產品、企業或經營進行行 銷、廣告或推廣;或
  - c) 未能遵守認證的條款和條件。
- 10.3 本組織同意,在任何情況下,本組織、任何 組織客戶或任何其他個人或實體均不對因本 協定而引起的或與本協議有關的任何間接、 附帶、後果性或懲罰性損害賠償承擔責任。 組織同意不採取任何法律行動偏好的性質, 提出任何索賠的賠償Preferred by Nature 或持有優先責任以任何方式對任何損失或後



Preferred by Nature, present any claims for any kind of compensation to Preferred by Nature, or hold Preferred by Nature liable in any way for any Damages or consequences resulting from Termination or Suspension of a Certificate made in accordance with the terms of this Agreement.

- 10.4 Preferred by Nature's total liability to
  Organisation for any Damages arising out of
  or in connection with this Agreement shall
  not exceed, with respect to any one event or
  series of connected events, the total annual
  remuneration paid by the Organisation to
  Preferred by Nature under this Agreement.
- 10.5 Organisation agrees to defend, indemnify and hold harmless Preferred by Nature and its officers, directors, agents and employees against and from all Damages in connection with this Agreement or the certification hereunder including, but not limited to (a) any personal injury, property damage, product liability or other claims arising out of or relating to the manufacture, use, sale, advertising, promotion, distribution, felling, removal, processing, transport or other disposition of product included in the Certification Scope, including but not limited to product liability claims; or (b) any claims arising directly or indirectly out of Organisation's failure to comply with the terms and conditions of this Agreement or the certification hereunder, except to the extent that such Damages are attributable to Preferred by Nature's gross negligence or wilful misconduct.
- 10.6 Neither Party to this Agreement shall be responsible for any inability or failure to comply with the terms of this Agreement due to causes beyond its control (force majeure) and without the negligence or malfeasance of such Party. These causes shall include, but not be restricted to: fire, storm, flood, earthquake, or other natural disaster, explosion, terrorist activities, war, rebellion, insurrection, mutiny, sabotage, epidemic, quarantine restrictions, labour disputes, embargoes, and acts of any government, including the failure of any government to grant export or import licenses or permits.

果的終止或暫停證書按照本協議的條款。

- 10.4 對於因本協定產生或與本協定有關的任何損害,Preferred by Nature對組織的總責任不得超過組織根據本協定向Preferred by Nature支付的年度總費用。
- 10.5 組織同意為Preferred by Nature及其管理人員、董事、代理人和員工辯護、賠償並使其免受與本協定或本協定項下認證相關的所有損害,包括但不限於(a)包括但不限於任何由於認證範圍內的製造、使用、銷售、廣告、促銷、分銷、砍伐、移除、加工、運輸或其他處置認證範圍內的產品造成的人身傷害、財產損害、產品責任或其他索賠:包括但不限於產品責任索賠;或(b)因組織未能遵守本協定或本協定項下認證的條款和條件而直接或間接產生的任何索賠,由於Preferred by Nature的重大過失或故意不當行為造成的損失除外。
- 10.6 本協議任何一方均不對因其無法控制的原因 (不可抗力)以及該方的疏忽或瀆職而無法 或未能遵守本協議的條款負責。這些原因應 包括但不限於:火災、風暴、洪水、地震或 其他自然災害、爆炸、恐怖活動、戰爭、叛 亂、暴動、叛亂、破壞、流行病、檢疫限 制、勞工糾紛、禁運和任何政府的行為,包 括任何政府未能批准進出口許可。



#### 11. Term and termination

- 11.1 This Agreement shall be effective upon execution of the Agreement by both Parties. The Agreement terminates automatically after the last remaining Certificate is Terminated or expires or once it is determined that the Organisation will not be obtaining certification. If the last Certificate expires in cases where certification will potentially be renewed, this Agreement can be automatically extended for up to 4 months.
- 11.2 This Agreement may be terminated by any of 11.2 本協議可由下列任何一項終止: the following:
  - mutual agreement of the Parties;
  - b) Organisation with thirty (30) days' written notice;
  - c) Preferred by Nature with ninety (90) days' written notice;
  - d) Preferred by Nature, if Organisation breaches its obligations under this Agreement, and fails to cure any breach within the time period as defined by Preferred by Nature;
  - Either Party, immediately, if the other Party violates its confidentiality obligations under this Agreement;
  - Preferred by Nature, immediately, if Organisation, in the sole opinion of Preferred by Nature, violates the principles of Preferred by Nature's Policy of Association and fails to take corrective measures, if possible, within a defined time period after Preferred by Nature has notified the Organisation of such violations in writing;
  - g) Preferred by Nature, immediately, if Organisation, in the sole opinion of Preferred by Nature, has discredited Preferred by Nature or the Certification Scheme Owner, or if any of the Organisation's activities reflect badly on the name of Preferred by Nature or the Certification Scheme Owner and Organisation fails to take corrective measures, if possible, within a defined time period after Preferred by Nature

#### 11. 期限和終止

- 11.1 本協定在雙方執行協定後生效。協定在剩餘 最後證書終止或過期或確定組織不會獲得認 證後自動終止。如果最後一份證書在可能續 簽時過期,本協議可自動延長至多 4 個 月。
- - a) 雙方共同商定;
  - 組織,有三十(30)天的書面通知; b)
  - c) Preferred by Nature與九十 (90) 天 的書面通知:
  - d) Preferred by Nature, 如果組織違反 其在本協定下的義務, 並且未能在 Preferred by Nature 定義的時間段 内糾正任何違約行為:
  - e) 如果另一方違反本協定規定的保密義 務,任何一方立即採取行動;
  - 如果組織在 Preferred by Nature 的 唯一意見中違反了 Preferred by Nature 的協會政策的原則,並且在可 能的情況下,在Preferred by Nature 通知組織後的規定時間內未能採取糾 正措施, 則立即以書面形式組織此類 違規行為;
  - Preferred by Nature, 如果組織在 Preferred by Nature的唯一意見中, 有詆毀Preferred by Nature或認證計 畫所有者的信譽,或者如果組織的任 何活動對Preferred by Nature或認證 計畫所有者和組織在Preferred by Nature通知組織之後的一定時間內未 能採取糾正措施(如果可能的話):



has notified the Organisation in writing; or

- h) Preferred by Nature, in accordance with the process and timelines defined in the Certification Requirements.
- 11.3 The Organisation understands and acknowledges that upon termination of this Agreement, all the Certificates issued to the Organisation under this Agreement will also be Terminated.
- 11.4 Upon termination of this Agreement, the rights and privileges of each Party shall immediately cease, and there shall be no liability or obligation on the part of Organisation or Preferred by Nature, except as set forth in the provisions of section 5, clauses 7.2, 9.1, 9.2, all clauses in section 10, and those provisions that by nature are intended to survive termination of the Agreement.

### 12. Miscellaneous

- 12.1 This Agreement supersedes and replaces all prior agreements between the Parties with respect to the subject matter contained herein.
- 12.2 This Agreement is governed by and construed in accordance with the laws of Estonia, without regard to any conflict of law principles.
- 12.3 The Parties shall first seek to amicably resolve any disputes through mutual agreement but if no resolution is achieved, the dispute shall be submitted to the courts of Estonia, which shall have exclusive jurisdiction.
- 12.4 Preferred by Nature may, from time to time, modify this Agreement as a result of changing Accreditation Body requirements, Certification Requirements, or Preferred by Nature procedures. Any such modifications that would affect the Organisation's ongoing obligations shall be provided to the Organisation in writing at least ninety (90) days before they become effective. If the Organisation objects to any of the changes, the Organisation has the right to terminate the Agreement by giving Preferred by Nature thirty (30) days written notice. Any other

- h) Preferred by Nature根據認證要求中 規定的過程和期限。
- 11.3 組織理解並承認,本協定終止後,根據本協 定向組織頒發的所有證書也將終止。
- 11.4 本協議終止後,各方的權利和特權應立即終止,組織或Preferred by Nature不承擔任何責任或義務,第5條、第7.2條、第9.1條和第10條中的所有條款規定的除外,這些條款應在本協議終止後繼續有效。

### 12. 其他

- 12.1 本協定取代並取代雙方之前就此處包含的主題達成的所有協定。
- 12.2 本協議受愛沙尼亞法律管轄,不考慮任何法律衝突原則。
- 12.3 雙方應通過協商解決任何爭議。但如不能解 決,則應將爭議提交愛沙尼亞法院,愛沙尼 亞法院應具有專屬管轄權。
- 12.4 由於認可機構要求、認證要求或優先順序程式的變更,Preferred by Nature可修改本協議。任何此類影響本組織現行義務的修改,應在其生效前至少九十(90)天以書面形式提交本組織。如果本組織反對任何變更,本組織有權終止本協定,並在三十(30)天內由Preferred by Nature發出通知。對本協定的任何其他修改均須經雙方書面同意並簽署。



amendments to this Agreement shall be agreed to in writing and signed by both Parties.

- 12.5 In the event that any one or more provisions of this Agreement shall be or become invalid, illegal, or unenforceable in any respect, the validity, legality, or enforceability of the remaining provisions of this Agreement shall not be affected.
- 12.5 如果本協議的任何一個或多個條款在任何方 面無效、非法或不可執行,本協議其餘條款 的有效性、合法性或可執行性不受影響。
- 12.6 Assignment of any rights, or delegation of duties under this Agreement may be made only upon prior written notification to the other Party, at minimum ninety (90) days in advance. This Agreement shall be binding on the successors and assigns of the Parties in its entirety.
- 12.6 本協議項下任何權利的轉讓或職責的委託, 必須至少提前90天以書面形式通知另一方。 本協議對雙方的繼承人和受讓人具有約束 力。
- 12.7 This Agreement may be executed in counterparts. Faxed, emailed, and other electronic signatures are equally effective and binding as originals.
- 12.7 本協議一式多份。傳真、電子郵件和其他電子簽名與原件具有同等效力和約束力。

This Agreement is executed in both English and Chinese versions. In the case of any conflict or doubt as to the proper construction of this Agreement, the English version shall govern.

本協定以中英文兩種文本簽署。如果對本協議的正確解釋有任何衝突或疑問,應以英文版本為准。

	On behalf of NEPCon OÜ trading as Preferred by Nature / Preferred by Nature NEPCon OÜ 代表	On behalf of Organisation / 組織代表
Name / 姓名		
Title / 職務		
Signature and Date / 簽名和日期		



### Appendix for GlobalG.A.P.

This appendix contains terms and conditions that are only applicable to organisations that are a GlobalG.A.P. Certificate holder. These specific terms and conditions are in addition to all other applicable terms and conditions of the Agreement. In the event of a conflict or inconsistency between this appendix and the rest of the Agreement, the terms of this appendix shall prevail.

### 1. Obligations of Organisation

1.1 The Organisation agrees to sign the most updated version of the sublicense and certification agreement, which is available to be downloaded from the GlobalG.A.P. website.

### GlobalG. A. P 附錄。

本附錄包含的條款和條件只適用於 GlobalG. A. P. 的 組織。證書持有者。這些特定條款和條件是附加在本 協議的所有其他適用條款和條件之外的。若本附件與 本協定其餘部分有衝突或不一致之處,則以本附件條 款為准。

### 1. 組織的義務

1.1 本組織同意簽署最新版本的分許可和認證協 定,該協定可從GlobalG. A. P. 下載。



# Appendix for Programme for the Endorsement of Forest Certification (PEFC)

This appendix contains terms and conditions that are only applicable to organisations that are a PEFC Certificate holder. These specific terms and conditions are in addition to all other applicable terms and conditions of the Agreement. In the event of a conflict or inconsistency between this appendix and the rest of the Agreement, the terms of this appendix shall prevail.

### 1. Confidentiality and public information

1.1 Preferred by Nature may provide the
Certification Scheme Owner or the
Accreditation Body with access to
confidential information of the Organisation
if required by Certification Requirements.
Such information includes but is not limited
to: copies of audit reports and other
necessary audit records requested by PEFC,
and summary reports for resolved
complaints and appeals against the PEFC
certified client organisations received by
Preferred by Nature.

### PEFC 認證附錄

此附錄包含僅適用於 PEFC 證書持有組織的條款和條件。這些具體條款和條件是協定所有其他適用條款和條件的補充。如果本附錄與協定其餘部分發生衝突或不一致,以本附錄的條款優先。

### 1. 保密和公共資訊

1.1 如果認證要求需要,Preferred by Nature 可以向認證計畫所有者或認可機構提供訪問組織機密資訊的許可權。 此類資訊包括但不限於: PEFC 要求的審計報告和其他必要審計記錄的副本,以及Preferred by Nature 收到的針對 PEFC 認證客戶組織的已解決投訴和上訴的總結報告。



### Appendix for Rainforest Alliance Sustainable Agriculture Certification

This appendix contains terms and conditions that are only applicable to organisations that are a Rainforest Alliance Sustainable Agriculture Certificate holder. These specific terms and conditions are in addition to all other applicable terms and conditions of the Agreement. In the event of a conflict or inconsistency between this appendix and the rest of this Agreement, the terms of this appendix shall prevail. This appendix and all clauses in this Agreement that are required by Rainforest Alliance are subject to applicable law.

### 1. Obligations of Organisation

### 1.1 The Organisation agrees that:

- a) for groups, the Organisation agrees to cause each group member to conform to the applicable standards and comply with all obligations thereof, including without limitation all provisions relating to the Organisation under this Agreement;
- it shall notify Preferred by Nature in writing within 48 hours of any fundamental departure from its systems and procedures, or of any changes to its management, structure or ownership, or of any other information that could affect the Organisation's conformance with the applicable standards or compliance with applicable law;
- it will only take legal action against the Rainforest Alliance upon the final disposition of its dispute through Preferred by Nature's Dispute Resolution Policy and the Rainforest Alliance grievance procedure;
- the Rainforest Alliance is entitled to visit, at its own discretion and cost, the Organisation, with or without notification to Preferred by Nature or to the Organisation. The Rainforest Alliance may observe the Organisation during the visit or conduct an audit with or without Preferred by Nature;

### 雨林聯盟可持續農業認證附錄

本附錄包含僅適用于雨林聯盟可持續農業證書持有人 的組織的條款和條件。這些具體條款和條件是協定所 有其他適用條款和條件的補充。如果本彭迪克斯與本 協定其餘部分發生衝突或不一致,則以該條款為准。 本附錄和本協定中雨林聯盟要求的所有條款均受適用 法律的約束。

### 1. 組織義務

#### 1.1 該組織同意:

- a) 對於團體,本組織同意使每個團體成員遵 守適用的標準並遵守其所有義務,包括不 限於本協定中與本組織有關的所有規定;
- b) 應在 48 小時內以書面形式通知 Preferred by Nature 其系統和程式的任何根本變化,或其管理、結構或所有權的 任何變化,或任何其他可能影響本組織遵 守適用標準或合規性的資訊 有適用的法 律:
- c) 只有在通過自然的爭議解決政策和雨林聯 盟的申訴程式最終解決其爭端後,才會對 雨林聯盟採取法律行動;
- d) 雨林聯盟有權自行決定訪問本組織,無論 是否通知Preferred by Nature 或本組織 。 無論是否有Preferred by Nature在場 ,雨林聯盟可以在訪問期間觀察本組織或 進行審核:



and

e) the Rainforest Alliance has the right to request that Preferred by Nature conduct unannounced or investigation audits of the Organisation.

### e) 雨林聯盟有權要求Preferred by Nature 組織對本組織進行未經宣佈或調查審核。

### 2. Certificate Termination and Suspension

- 2.1 Upon Suspension or Termination of the Certificate, the Organisation shall agree to immediately:
  - Comply to the sell-off requirements defined in the Certification Requirements.
    - Cease to make any use of any trademark of the Rainforest Alliance to sell any previously labelled product unless such trademark is removed, and/or to make any claims that imply that such product, Organisation's enterprise or Organisation, conforms to the applicable standards.
    - ii. At the Organisation's own expense, remove all uses of names, initials, logos, certification marks or other trademarks of the Rainforest Alliance from its products (or, where removal is not possible, recall any such products), documents, advertising and/or marketing materials, physical or electronic promotion material or media, in brochures or on webpages, signs or other documentation and business-tobusiness communications, once required by the Certification Requirements.

### 2. 證書終止和暫停

- 2.1 證書暫停或終止后,組織應立即同意:
  - a) 遵守認證要求中定義的拋售要求。
    - i. 除非刪除任何以前標記的產品,否 則停止使用雨林聯盟的任何商標銷 售任何以前標有的產品,並/或提出 任何暗示此類產品(該組織的企業 或組織)符合適用標準的主張。
    - ii. 自費將雨林聯盟的所有名稱、首字 母縮寫、徽標、認證標誌或其他商 標從其產品中刪除(或在無法刪除 的情況下,召回任何此類產品)、 檔、廣告和/或行銷材料、物理或電 子宣傳材料或媒體、宣傳冊或網 頁、標誌或其他檔以及企業對企業 通信,一旦認證要求要求。



- 2.2 Notwithstanding the foregoing, for a period beginning on the effective date of Suspension or Termination of the Certificate and ending on the date that is six (6) months from the Suspension or Termination Date, the Organisation may sell certified product in accordance with the Rainforest Alliance Supply Chain Policy and applicable Certification Requirements and policies, which may be amended from time to time.
- 2.2 儘管有前述,在證書暫停或終止生效之日開始,到暫停或終止日期為六(6)個月結束的期間內,本組織可以根據雨林聯盟供應鏈政策和適用的認證要求和政策銷售認證產品,這些要求和政策可能會不時修改。
- 2.3 If Preferred by Nature decides not to certify or terminates or suspends a Certificate, the Organisation may not change its certification body until the next certification audit and cycle after the certification decision was made.
- 2.3 如果Preferred by Nature決定不認證、終止或 暫停證書,則組織在下次認證審核和認證決定 後的週期之前不得更改其認證機構。

# 3. Certification claims and trademark usage

### 3. 認證聲明和商標使用

- 3.1 The Organisation acknowledges that it may not use the Rainforest Alliance Certified™ certification mark other than pursuant to the terms of a valid written license agreement executed between the Organisation and Rainforest Alliance, including prior written approval by Rainforest Alliance for any use, and agrees to adhere to the Requirements and Guidelines for Use of Rainforest Alliance Trademarks as published on the Rainforest Alliance website.
- 3.1 本組織承認,除根據該組織與雨林聯盟之間簽訂的有效書面授權合約(包括雨林聯盟事先書面批准用於任何用途)的條款外,不得使用雨林聯盟認證™認證標誌,並同意遵守雨林聯盟網站上公佈的雨林聯盟商標使用要求和準則。

- 3.2 The Organisation agrees that any representation it makes with respect to the Rainforest Alliance, certified product, the scope of an operation's certification to the Rainforest Alliance standards, or with respect to its collaboration with or support for the Rainforest Alliance, shall be fair and accurate. The Organisation shall restrict its representations with respect to certification of certified product to the applicable Rainforest Alliance 2020 Standard (or subsequent Rainforest Alliance standards) and not with respect to products, product characteristics or agricultural operations not included within the scope of the Certificate of the Organisation that covers the certified product. The Organisation agrees that it will not use any Rainforest Alliance trademarks or make claims,
- 3.2 本組織同意,其就雨林聯盟、認證產品、雨林聯盟標準認證範圍或與雨林聯盟的合作或支持所作的任何陳述均應公平準確。組織應將其關於認證產品認證的陳述限制為適用的雨林聯盟2020 標準(或隨後的雨林聯盟標準),而不是不包括在組織證書範圍內的產品、產品特性或農業經營涵蓋認證產品。本組織同意,不會在非認證產品的直接或間接銷售、行銷或廣告中使用任何雨林聯盟商標,也不會對雨林聯盟進行聲明、陳述、公開聲明或使用語言或提及雨林聯盟,除非在與雨林聯盟的授權合約中特別允許。



representations, public statements or use language about or references to the Rainforest Alliance in connection with the direct or indirect sale, marketing or advertising of products that are not certified products except as specifically permitted in a license agreement with the Rainforest Alliance.

3.3 The Organisation shall not use the name, certification mark, logos or other trademarks of the Rainforest Alliance except as permitted in a licensing agreement with the Rainforest Alliance. The Organisation shall fully cooperate with the Rainforest Alliance and Preferred by Nature with respect to any unauthorised use, infringement, or dilution of the trademarks or other intellectual property rights of the Rainforest Alliance.

3.3 除與雨林聯盟的授權合約允許外,本組織不得使用雨林聯盟的名稱、認證標誌、標誌或其他商標。本組織應與雨林聯盟和Preferred by Nature組織充分合作,處理未經授權使用、侵犯或稀釋雨林聯盟的商標或其他智慧財產權的行為。

### 4. Confidentiality and public information

- 4.1 The Organisation agrees to comply with the Rainforest Alliance requirements for transparency and confidentiality as set forth in its licensing agreement with the Rainforest Alliance.
- 4.2 The Rainforest Alliance has the right to display the Organisation name on transaction certificates for sales of certified products from that farm or group, throughout the supply chain to the final seller of the certified products as long as segregation is maintained.
- 4.3 The Rainforest Alliance has the right to display the Organisation's name on transaction certificates issued by or to the Organisation or one of its sites.

### 5. Term and termination

- 5.1 This Agreement may be terminated by:
  - a) Preferred by Nature with ninety (90) days' written notice in the event that Preferred by Nature's authorisation as a certification body is suspended or cancelled.

### 4. 保密和公共資訊

- 4.1 同意遵守雨林聯盟在與雨林聯盟的授權合約中 規定的透明度和保密性要求。
- 4.2 只要保持隔離,雨林聯盟有權在從該農場或集 團銷售認證產品的交易證書上顯示組織名稱, 貫穿整個供應鏈到認證產品的最終銷售商。
- 4.3 雨林聯盟有權在組織或其網站之一簽發的交易 證書上顯示組織名稱。

### 5. 期限和終止

- 5.1 本協議可由
  - a) 如果Preferred by Nature對認證機構的 授權被暫停或取消,則Preferred by Nature會優先選擇 90 (90) 天的書面 通知



### Appendix for Roundtable on Sustainable Palm Oil (RSPO)

This appendix contains terms and conditions that are only applicable to organisations that are a RSPO Certificate holder. These specific terms and conditions are in addition to all other applicable terms and conditions of the Agreement. In the event of a conflict or inconsistency between this appendix and the rest of the Agreement, the terms of this appendix shall prevail.

### 1. Obligations of Preferred by Nature

1.1 In case the scope of Preferred by Nature's RSPO accreditation is reduced, suspended or terminated, Organisation's RSPO Certificate will remain valid until the next annual audit date. In case Preferred by Nature's RSPO accreditation is suspended or terminated within four (4) months of Organisation's next annual audit date, the Organisation is given a three (3) month extension from the expiry date of Certificate by RSPO. Preferred by Nature will inform the Organisation within fourteen (14) days of this change in status and will comply with the Accreditation Body's and RSPO's requirements for transfer of the Certificate to another accredited certification body. If an audit is being performed before the suspension or termination date, but the certification process has not been completed, the RSPO Secretariat, together with the Accreditation Body, will decide about the continuation of the process.

### 2. Term and termination

2.1 Regarding any RSPO services, this
Agreement is valid only on the assumption
that the Organisation (or its parent
organisation or one of its majority owned
and/or managed subsidiaries) is an active
member of RSPO. The Agreement
terminates in relation to any RSPO services
in case the Organisation's (or its parent
organisation or one of its majority owned
and/or managed subsidiaries) RSPO
membership becomes suspended or
terminated.

### 可持續棕櫚油 RSPO 附錄

此附錄包含僅適用於 RSPO 證書持有組織的條款和條件。這些具體條款和條件是協定所有其他適用條款和條件的補充。如果本附錄與協定其餘部分發生衝突或不一致,優先本附錄的條款。

### 1. Preferred by Nature 的義務

1.1 如果Preferred by Nature的RSPO認證範圍減少、中止或終止,組織的RSPO證書將一直有效到下一個年度審核日期。如果Preferred by Nature的 RSPO 認證在組織下一年度審計日期後的四(4)個月內暫停或終止,則RSPO將自證書到期之日起延長三(3)個月。Preferred by Nature將在狀態發生變化後的十四(14)天內通知組織,並將遵守認證機構和RSPO將證書轉讓給另一個認可認證機構的要求。如果在暫停或終止日期之前進行審核,但認證過程尚未完成,則RSPO秘書處將與認證機構一起決定該流程的繼續。

### 2. 期限和終止

2.1 關於任何 RSPO 服務,本協定僅在假設組織 (或其母公司或其多數擁有和/或託管的子公司 之一)是 RSPO 的活躍成員的情況下才有效。 如果組織(或其母公司或其多數擁有和/或託管 的子公司之一) RSPO 成員資格被暫停或終止, 則協定終止與任何 RSPO 服務有關。



### Appendix for Sustainable Biomass Program (SBP)

This appendix contains terms and conditions that are only applicable to organisations that are an SBP Certificate holder. These specific terms and conditions are in addition to all other applicable terms and conditions of the Agreement. In the event of a conflict or inconsistency between this appendix and the rest of the Agreement, the terms of this appendix shall prevail.

### 1. Obligations of Organisation

### 1.1 The Organisation agrees to:

provide Preferred by Nature, Certification Scheme Owner, or Accreditation Body personnel or authorised representatives access to any facilities, information, documents, and personnel and to the Organisation's subcontractors, and also provide Preferred by Nature and the Certification Scheme Owner the right to use and process any information relating to the Organisation or provided by the Organisation, in so far as it is necessary to evaluate and verify compliance of the Organisation with the Certification Requirements. For SBP applicants and subsequent Certificate holders, this information includes but is not limited to: any Supply Base Report; Preferred by Nature public summary reports; data required by SBP for greenhouse gas calculations and regulatory reporting; and any data required by SBP to be supplied to the Organisation's purchaser/customer with each batch of biomass supplied or sold.

### 2. Confidentiality and public information

2.1 Both Preferred by Nature and SBP shall be entitled and authorized to process the Organisation's personal data and business data (so far as is necessary for the purpose of performance obligations to Preferred by Nature and/or SBP) in accordance with

### 可持續生物質計畫 SBP 附錄

本附錄包含僅適用於SBP 證書持有組織的條款和條件。這些具體條款和條件是協定所有其他適用條款和條件的補充。如果本附錄與協定其餘部分發生衝突或不一致,優先本附錄的條款。

### 1. 組織義務

#### 1.1 組織同意

a) 提供Preferred by Nature、認證計畫所有者或認可機構人員或授權代表訪問任何設施、資訊、檔和人員以及組織的分包商,並提供Preferred by Nature和認證計畫所有者使用和處理與組織或組織提供的任何資訊的權利,以評估和驗證組織是否遵守認證要求。對於 SBP 申請人和後續證書持有人,此資訊包括但不限於:任何供應基礎報告:Preferred by Nature公共摘要報告;SBP要求用於溫室氣體計算和監管報告的資料;以及 SBP要求向本組織的購買者/客戶提供每批生物質供應或銷售的任何資料。

### 2. 保密和公共資訊

2.1 根據95/46/EC—歐洲議會和理事會關於在處理 個人資料和此類資料的自由流動方面保護個人 的法律,以及任何其他適用的資料保護法, Preferred by Nature 和 SBP 均有權、被被 授權處理組織的個人資料和業務資料(只要是



Directive 95/46/EC of the European Parliament and of the Council on the protection of individuals with regard to the processing of personal data and on the free movement of such data, and any other applicable data protection legislation.

對 Preferred by Nature 和/或 SBP 履行義務所必需的)。